



ADP Retirement Services

CYBER SECURITY

At ADP, security is an essential part of what we do

In today's ever changing world of work the requirements for data security and business resiliency are more critical than ever before. So much so in fact, that for the first time, the U.S. Department of Labor (DOL) has issued cybersecurity guidance for plan sponsors, fiduciaries, recordkeepers and plan participants. Enterprise data breaches continue to increase at alarming rates — putting businesses at risk and exposing individuals' personal identities to fraud. In the digital world, protecting data is critically important — and challenging — as cyber threats and tactics have become highly sophisticated and difficult to detect. Fortunately, ADP has always been focused on protecting the data of our clients and their employees.

¹ Identity Theft Resource Center 2023 Data Breach Report

² Cybersecurity Ventures 2023 Official Cybercrime Report

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Every year millions of businesses experience devastating infiltration and loss from cyber attacks. ADP's expertise and advanced security intelligence platform works to help protect your business and employees from these threats.

72%

increase in data breaches in 2023 from 2021, which held the previous all-time record.¹

\$9.36 million

The United States has the world's highest average data breach cost.¹

\$9.5 trillion

Predicted global annual cost of cybercrime for 2024.²



Always Designing
for People®



ADP SMARTCLOUD

ADP SmartCloud was built with the security and privacy of our client's data in mind. We introduced SmartCloud to help ensure that our data, products and services are just as secure in the cloud as they are in our data centers.



ADP's Data Security Client Resources, available on the adp.com website, offer tips to help protect your systems, email, and data from attack.

Working together to safeguard your data

Protecting and monitoring the information within our systems is our priority — but you and your participants also play a critical role in safeguarding your data. Keeping your business safe from today's complex security risks and threats means you need to be on top of the latest data security, fraud, and crisis management strategies. Our Data Security Client Resources, available on the adp.com website, offer tips to help protect your systems, email, and data from attack.

- Get tips to detect and prevent scams, theft and fraud
- Subscribe to get security alerts emailed directly to your inbox.

Threats at the individual level happen all the time, which means educating participants about how to keep their information safe is a critical part of the process. We provide participants with guidelines and preventive measures they can take to avoid scams and keep their identity, hardware, devices, and information secure.

Privacy by design

As a Human Capital Management (HCM) provider, ADP processes a vast amount of data, including the personal data of our clients' employees on behalf of our clients, and of our business contacts. We are committed to protecting the privacy and security of the data which we process in order to provide services to our clients.

ADP will collect and process personal data for our clients or our participants only as instructed or permitted by them. Further, ADP, maintains appropriate security controls to protect this information. We may disclose personal data to our affiliates and third-party processors as needed to provide the services that clients and their employees have requested. These entities are contractually bound to limit the use of your personal data as needed to perform the services. ADP will also disclose personal data when required to do so by law.

Global expertise

When it comes to security for your ADP products and services, you need protection around the clock, and in every time zone. With over 70 years of experience and global reach, our security specialists and intelligence platforms have the bases covered.

You'll benefit from:

- Enterprise information security architecture
- 24/7 global protection
- Advanced threat monitoring
- Multiple, state-of-the-art Critical Incident Response Centers located around the globe
- Our robust security program, which includes various controls from ISO 27001 and the NIST Security Framework certified

AN INTEGRATED APPROACH

Today's threats move fast. We're focused on keeping you protected with constantly evolving tools, technologies, expertise, and safeguards. Our proactive culture and operations include:

You'll benefit from:

- Research and testing on evolving threats
- Continual training in new guidelines and practices
- Advanced technology
- Constant innovation



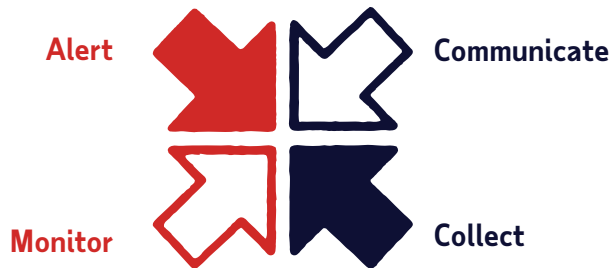
Fraud attacks have become increasingly sophisticated — and increasingly widespread. With a dedicated fraud prevention program, ever-evolving anti-fraud practices, and cutting-edge technology, we work hard to protect your funds and personal information. Our fraud prevention program includes:

- A detailed, holistic view of transactional behaviors
- Proactive and systematic response to fraudulent activities
- Deep understanding of fraud indicators and concealment strategies
- Organization-wide Anti-Money Laundering (AML) compliance
- Support for audit activities



ADP has over 300 Security and Privacy specialists that follow a range of technology and the NIST cybersecurity framework to help ensure that our client data stays safe.

ADP FRAUD PREVENTION PROCESS



Users who suspect their account has been compromised should immediately report it by contacting their client service representative. Spam or suspicious emails can be reported to abuse@adp.com.



PROTECTING YOUR BUSINESS AND RETIREMENT PLAN PARTICIPANTS WITH ADVANCED DATA SECURITY



Comprehensive

ADP operates a global security intelligence platform to make sure that we can protect your data 24/7, 365 days a year.

Innovative

ADP's industry recognized security program is known for its innovation in a number of areas including Machine Learning, Artificial Intelligence and Risk-Based Multi-Factor Authentication.

Trustworthy

We've formed key alliances with industry professionals, organizations and law enforcement to make sure that we stay ahead of emerging threats and are able to keep your data safe.

Security is ingrained in our solutions

At ADP, security is integral to our associates, our products, our business processes, and infrastructure. It's ingrained in our solutions — that's one of the reasons companies of all sizes have been counting on us since 1949. We deliver advanced services and technology for data security, fraud, and crisis management — all so you can stay focused on your business. ADP's security program has continued to stay at the forefront of the industry by focusing on 3 key pillars. We stay ahead of the curve by being Comprehensive, Innovative and Trustworthy.

Robust data security

As cyber security threats continue to increase in both volume and complexity, we've built a sophisticated platform that allows us to quickly deploy new security technologies that expand, integrate, and support our cyber security services. We have incorporated numerous technologies within our platform to provide:

- Frontline cyber and fraud protection
- Authentication and authorization controls
- Deep network visibility, segregation, and segmentation
- Advanced intelligent security event and behavior analysis monitoring
- Extended confidential data leakage and intellectual property protection
- Multi-level network and end-point intrusion prevention, detection, and remediation capabilities
- Next generation anti-malware and threat protection
- Continuous application security testing and vulnerability management services



OUR COMMITMENT TO YOU AND YOUR EMPLOYEES.

Security is integral to our products, our business processes, and infrastructure. Since 1949, our clients have entrusted us to help them more effectively manage, deploy and serve the human resource needs of their employees, while also handling and protecting their most sensitive data. Staying ahead of the curve is how we drive value for our clients.

We conduct our business with the highest level of integrity and we stand behind our expertise and advanced security intelligence platform. That's our commitment to you and your employees.



YOUR SECURITY IS EVERYTHING TO US.

For more information about how ADP protects your data, please visit www.adp.com/trust.

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