

AppHelp Office 365 Migration

Top 5 Reasons to Outsource your Office 365 Email Migration

The transition to the cloud is not one to be taken lightly- migrations can be complex both technically and logistically. Here are the top 5 reasons why outsourcing your project to migration experts may be the safest and most efficient way to get your company's email to the cloud.

1. Access Migration Experts

Transitioning a business from a server-based infrastructure to a cloud environment is a major undertaking that requires access to both the necessary technical tools and the expertise to use those tools properly. Many businesses think that they can save money by making the move themselves. However, the tools and training needed to perform the migration properly add extra steps that can be costly and time consuming, and keep your team from working on core business objectives.

By partnering with AppHelp, your migration will be handled by certified migration experts that take extra care to keep your important business data safe and secure along the way.

2. Custom Migration Plan

Successful migrations require planning and preparation, and comprehensively covering the whole migration process can be a challenge. As a small business it's important to be prepared with the right information and understand how the process will impact your operations.

AppHelp takes care of all the complexities by creating a custom email migration plan specifically for your business. Our migration experts will review your completed Premigration form to assess your business' needs and evaluate your current environment to create a custom migration plan tailored to you.

SUPPORT FEATURES

- Custom Migration Plan
- Mailbox, contacts & calendar migration
- Scheduled DNS change
- Desktop Configuration
- 24/7 remote support
- Admin Tutorial & Reference Material

"The migration team member was helpful, knowledgeable, patient and kind. I was nervous about the migration but I gained confidence from working with [them] that the migration will be done right."

-AppHelp Migration Customer



3. Robust and Secure

InfoWorld reports that many users who choose to migrate to Office 365 in-house have *“come back from their migration path battle-worn by a slew of unexpected perils they encountered along the way”*. These unexpected pitfalls can not only be frustrating but also extremely costly by leaving your data vulnerable to migration errors and breaches.

AppHelp experts work to preserve the integrity and security of your data at all times by combining best-in-class migration technology with operational best practices. AppHelp’s Microsoft Certified migration experts ensure your business data is safe on its way to the cloud. Plus, they will provide your team with tips for safe password resets and other best practices to ensure maximum security in the future.

4. 100% Uptime with Regular Status Updates

When done incorrectly, the migration process can cause interruptions to your business and leave your team with no access to their emails or critical customer info.

AppHelp experts will work in the background making sure all the environments across your system are synchronized to ensure the continuous operation of your organization. Our agents will work remotely, making the migration seemingly invisible to your team, while still sending your appointed administrator regular status updates so that you can go about your day worry-free.

5. Post-Migration: Admin Tutorial, Install & Setup and 24/7 Support

Once the technical part of the migration is complete, if your business isn’t properly setup in Office 365, it can result in low efficiency and adoption, meaning the overall transition has not achieved the benefits you originally sought from your Office 365 solution. Each migration is followed by a remote training session with your company’s admin to cover all the basics, from creating users and assigning licenses through the marketplace to a quick overview of Outlook or OneDrive.

With our Install & Setup solution, AppHelp will ensure your team is prepped and ready to use Office 365 to its full potential so you can start seeing immediate value from your investment. And when things go wrong, AppHelp experts will be there 24/7/365 to help with technical troubleshooting of Office 365 so you can get back to running your business.

ABOUT APPHELP

AppHelp ‘helps’ businesses be more successful with their adoption and use of the latest in technology and cloud services. We ensure customers have the support they need to find, buy and use technology and software, giving businesses an easy and affordable way to address SaaS and IT needs, without having to own IT staff.