



Ease Connector for ADP Workforce Now®

Frequently Asked Questions

Is the sync between Ease and ADP Workforce Now® bidirectional?

Yes. With automated, daily, changes-only demographic data synced from ADP Workforce Now to Ease and daily deduction data synced from Ease to ADP Workforce Now, it's easy to maintain accurate employee and payroll data.

Which system will act as the system of record, Ease or ADP Workforce Now?

ADP Workforce Now will be considered the system of record for new hires, terminations, status changes and compensation changes. Demographic and employment data will be sent from ADP® to Ease daily.

How does the integration work during open enrollment and benefit changes?

Deductions from open enrollment or any other benefit changes are automatically sent to ADP Workforce Now throughout the year, no matter the month. Employees can add dependents and make other changes to their plan and see the change in the appropriate pay period.

How much does the Ease and ADP Workforce Now integration cost?

There is a one-time activation fee of \$500 to get the integration configured in Ease, and a separate recurring monthly charge of \$1.50 per employee per month to use the integration, billed through Ease.

How do I activate the integration?

If employers already use ADP Workforce Now, the employer will need to visit ADP Marketplace and subscribe to Ease. If employers don't currently use ADP Workforce Now and are interested in switching, contact ADP sales at (800) 225-5237.

I have activated the integration. How do I get started?

Once the employer subscribes to the Ease integration through ADP Marketplace, they will need to enable the ADP integration in the Ease Marketplace with the Payroll Integration team.

Who can I contact if I have questions about the integration?

For questions before purchasing, or for support afterward, please email payroll@ease.com.

About Ease

Ease is the #1 rated benefits administration and HR software for small businesses, powered by insurance brokers¹. Help streamline the benefits enrollment process from setup to submission and empower employees to make better health-care decisions. Ease is used by more than 70,000 businesses and more than 2 million employees.

¹ Based on [G2's product satisfaction score](#), calculated by a proprietary algorithm that factors in real-user satisfaction ratings from review data. Ease is rated #1 among broker-powered benefits administration software for small businesses.

Visit ADP Marketplace to learn more about Ease

<https://marketplace.adp.com/ease>

ease



The Value of ADP Marketplace

Get everything you need to manage your people better, from hire to retire. Say goodbye to siloed systems, and hello to powerful HR apps all in one place — connected to your ADP solution.

- Easy and secure
- Seamless integration
- Single sign-on

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