



Dolce SoftwareFrequently Asked Questions

The ADP Connector from Dolce Software prepares and publishes payroll to ADP Workforce Now[®] and RUN Powered by ADP[®]. Preparation includes the compilation of wages, job codes, time and overtime, labor violations, tips, and other data points.

Q. Who is it for?

- A. Businesses with more than 25 employees and over \$1M in sales.
 - Businesses that distribute tips.
 - Businesses that are multi-department / multi-unit.
 - Hospitality (Full Service and Quick Service), Retail, C-Stores, Grocery, Hotels.

Q. What is synchronized?

- A. Wages, job codes, rates and overtime rates, hours and overtime hours, labor, tips (cash, credit card, auto gratuity, declared), spread of hours, breaks, PTO/Sick, meal credit, training, and other data points.
 - Employee synchronization reduces redundant entry of employees and wages across systems.

Q. How do I upload payroll data?

A. Press the "Publish" button. That's it! Users are able to review and edit payroll in the ADP Workforce Now and RUN Powered by ADP dashboard prior to final confirmation.

Q. What else does Dolce Software do?

- A. The "Labor Center" by Dolce Software provides a single screen for managing labor schedules, timekeeping, labor analytics with POS integration, and tips distribution.
 - Dolce integrates with 10+ POS systems.

Q. How does Dolce simplify payroll preparation?

- A. The approval of time punches is streamlined, punches are shown, edited and approved in the context of the original schedule.
 - Payroll is properly organized around multiple wages, departments, job codes, and locations.
 - Tips are pulled from the POS, pooled and allocated according to business policies, and incorporated into payroll.
 - PTO and Sick Time are tracked, requested, approved, and incorporated into payroll.
 - A screen report shows payroll detail for review prior to publishing.

Q. Do I need special equipment?

A. Dolce Software runs on any web enabled device.

Q. How do I start using Dolce and the ADP Payroll Connector?

A. A Dolce specialist will setup your account and establish integrations with your POS and ADP. Onboarding typically takes two hours.

Q. How much does it cost?

A. \$3 – \$5 per employee per month and the RUN/WFN connector is \$1 per employee per month and \$500 onboarding fee per unit.

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