



Folkart Restaurant Management rises to the hospitality challenge with help from ADP Marketplace

Chicago's restaurant scene is creative and challenging. To maintain its competitive edge, Chicago-based Folkart Restaurant Management, a craft-driven hospitality group led by Chef Matthias Merges, focuses on operational excellence, state-of-the-art design and a deep-seated commitment to locally sourced ingredients.

A fully-integrated food & beverage company, Folkart offers a wide array of services – everything from owning and managing its own bars and restaurants to managing properties like Mordecai and Lucky Dorr at Wrigley Field and a new Billy Sunday in Charlotte, N.C. coming in the Spring of 2019.

Depending on the season, Folkart manages a workforce that varies from 300 to 600 employees across all of their locations.

According to Amy Biller, Operations Manager at Folkart since 2012, payroll at Folkart can be complex because it has employees with multiple job roles with different hours and pay rates for each role. Add in tips income earned for front-of-house employees, and that makes it even more complicated, especially when it comes to income tax reporting compliance.

Biller says the company took a major step forward during the past year when it implemented the Dolce Connector for ADP®. The connector, available on ADP Marketplace, allowed them to connect their existing Dolce time and labor management solution with their ADP platform, at every location. The integration has allowed Biller to reduce the time she spends on managing and running payroll from a minimum of thirty two hours a month to less than eight hours. "The Dolce Connector for ADP

ADP Marketplace Partner

ADP Client: Folk Art Management, Chicago, IL

Industry: Hospitality

Number of employees: 600

ADP Marketplace Partner: Dolce

Business: Dolce is a leader in workforce management technology, driving profits, and optimizing workflow. Dolce's Labor Center connects and integrates, scheduling, timekeeping, labor budget, POS integration, tips distribution, labor compliance, and can publish payroll to RUN Powered by ADP® and ADP Workforce Now®.

Learn more about Dolce:

<https://marketplace.adp.com/dolce>



"Dolce and ADP work so well together," Biller says. "The time it takes me to manage payroll has been considerably reduced."

"Overall, having our payroll system from ADP integrated with our time and labor management solution from Dolce has really helped us with the critical, complex payroll management challenge," she says. "That means I can spend less time on back-end processes and more time on the important financial issues for our restaurants – a true recipe for success."

has given us a true savings advantage," Biller explains. "At one point, I was processing payroll for seven locations. So, having that ability to use the automatic data transfer from Dolce to ADP is a true productivity boost."

Before the Dolce Connector, Biller would load time and attendance data into an Excel file and then copy and paste it into ADP, which was a very time consuming, manual task. Folkart is saving time with a one-click payroll process, eliminating the need for manual data entry. They're also leveraging Dolce for tip distribution and cash auto gratuity distributed through tip pooling based on hours, percentage, server ownership, downstream tip and manual overrides.

"We are saving time and money because now it's easier to manage employees across multiple units with varying wages and roles, overtime, POS integration of sales and tips, with employee name matching across to payroll," she says.

Folkart's initial integration of Dolce with ADP was an "instant success," says Biller, who handles many of the company's behind-the-scenes operations, from managing payroll to working with in-house managers and chefs, and local food vendors. Now that the two systems are integrated, payroll accuracy and compliance have risen to an even higher level.

"Dolce and ADP work so well together," Biller says. "The time it takes me to manage payroll has been considerably reduced."

A real-world example of the value of the Dolce and ADP integration is how it can help Folkart comply with the new Chicago Sick Time ordinance. Currently, Biller must manually decide if someone has banked enough hours of sick-time to be paid out. Dolce is in the final stages of configuring its platform so the correct numbers are automatically calculated for each employee.

"This will save me at least an hour every payroll in determining if an employee is eligible for sick time pay and will help to keep our business compliant with the Chicago Sick Time Ordinance," she says.

"Overall, having our payroll system from ADP integrated with our time and labor management solution from Dolce has really helped us with the critical, complex payroll management challenge," she says. "That means I can spend less time on back-end processes and more time on the important financial issues for our restaurants – a true recipe for success."

Build and manage a better workforce with integrated HR solutions from ADP approved partners like Dolce. – ADP MARKETPLACE.

Each ADP Marketplace solution has passed a world-class security assessment to help safeguard the confidentiality & integrity of your employee data. Security Magazine Ranked ADP's Security Program 1st among all Business Services Organizations in 2017.**

