



MULTI AWARD WINNING SECURE PAYMENTS PROVIDER



PCI Pal is the specialist provider of secure payment solutions for contact centers and businesses taking Cardholder Not Present (CNP) payments.

Our mission is to safeguard reputations and build trust. We provide organizations that engage with customers by phone with globally accessible cloud solutions ensuring their conversations are PCI Compliant and personal data is protected.

We safeguard reputations by providing our channel partners with secure payment solutions for contact centers and businesses taking Cardholder Not Present (CNP) payments. Our globally accessible cloud platform empowers organizations to take payments securely without bringing the environments in the scope of PCI DSS and other relevant data security rules and regulations.

With extensive operations and technical experience of the contact center sector, we're uniquely qualified to deliver operationally efficient cloud-based payment security solutions to organizations on a global scale.

OUR SOLUTIONS

PCI Pal's secure cloud payment solutions are certified to the highest level of security by leading card companies, enabling us to find the best possible solution for your business.

Our pioneering Level 1 PCI DSS certified solutions are built around your contact center and processes, so your customer service operation will remain exactly as you want it to be.

Our core solutions utilize Dual-Tone Multi-Frequency (DTMF) masking technology to provide a secure way of handling

payments by phone. Customers enter payment details on their telephone keypad and the data is securely processed without any sensitive payment card data entering your contact center or IT infrastructure.

With the entire product portfolio served from the cloud, integrations with existing telephony, payment, and desktop environments are flexible and proven, ensuring no degradation of service while achieving security and compliance.



AGENT
ASSIST



IVR
PAYMENTS



LEGACY
DATA



SMS &
WEB CHAT

CHOOSING THE RIGHT SOLUTION FOR YOUR BUSINESS

CALL US TO DISCUSS YOUR SPECIFIC
NEEDS WITH THE TEAM



OUR DIFFERENCE

Our globally accessible cloud solutions integrate with payment providers and are carrier, phone and CRM system agnostic.

We are committed to providing a first class service to our clients and are constantly working to stay at the forefront of PCI Compliance and best practice.

At PCI Pal, we work with our partners, merchants, contact centers and other enterprises to build robust and secure cloud payment solutions. By dedicating ourselves to the focused pursuit of easy to integrate and simple to deploy technology, we will provide the most compelling value proposition for our partners to solve their customers' challenges in achieving compliance and safeguarding reputations.

WHO WE WORK WITH

Our extensive client base spans most sectors – from SMEs to global enterprises.



UTILITIES



PUBLIC SECTOR



LEISURE



RETAIL



FINANCIAL SERVICES



LOGISTICS

SOME OF OUR PAYMENT GATEWAYS



CyberSource®



SOME OF OUR TELEPHONY & CRM SYSTEMS



OUR ACCREDITATIONS



GET IN TOUCH

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