



Synerion

Frequently Asked Questions

How can Synerion help my company?

With features such as enhanced scheduling, advanced labor allocation, different data collection options like Hand Punch, FMLA or ACA requirements, complex pay rules, step rates, etc. Synerion can help businesses with these gaps.

How does Synerion integrate with ADP Workforce Now®?

Synerion is used as a customer's workforce management system. You would use Synerion to collect time, automate pay rules, scheduling, labor allocation, and absence management, while using ADP for other HR functions and payroll.

What industries is Synerion strongest in?

Synerion has a long history servicing businesses in the manufacturing industry. Our robust pay rules engine and labor allocation capabilities are best in class for this market. In addition, Synerion has verticalized scheduling solutions for healthcare (long term care/senior living), hospitality and retail markets.

What size companies does Synerion work best for?

Synerion has two different products that target companies of differing sizes. Synerion Agile targets companies from 50-500 employees and Synerion Enterprise targets companies that are 250 employees up to more than 10,000 employees

How does the integration with ADP® and Synerion work?

Synerion has a built-in tool that is able to map various employee fields from ADP Workforce Now® and ADP Vantage HCM® to any other field in Synerion. In addition, the tool has the capability to condition the data coming over and set rules to automatically set other fields based on the value read in from one field.

How much does the integration cost?

Synerion's applications are competitively priced. They are priced based on product suite, product mix, and tiered based on the number of employees in a company. Prices can be as low as \$1.40+ per employee per month (not pay-period).

Can Synerion handle wage steps or step rates?

Synerion has a built-in wage step rate capability which can pay an employee based on hours of experience accumulated against a specific job.

Can Synerion handle piecework?

Synerion can gather information about how many pieces an employee is producing and pay them accordingly. The dollars are then passed to ADP for payment.

Can Synerion handle multiple country/ state requirements?

Synerion is a global company and can handle pay rules in multiple countries including Canada and the United States.

Does Synerion's scheduler support shift swaps?

Synerion allows employees to trade or offer up shifts to other employees, simplifying the scheduling process.

How does Synerion handle customer specific work rules specified in their union agreements?

Synerion has a configurable work rules engine, that allows an implementer to configure different work rules according to requirements. This does not require special development and is a part of our implementation process.

About Synerion

Synerion offers our mutual customers a turnkey integration between Synerion Agile & Enterprise Workforce Management applications and ADP Workforce Now®. This integration is a sophisticated API approach which eliminates support or setup challenges and allows for a seamless user experience. Employee data is passed from ADP Workforce Now to Synerion's applications allowing for a single entry by the customer; in addition, payroll summary information is passed at the end of the pay-period via file. Using the solutions together allows for customers to receive enhancements in Workforce Management such as scheduling enhancements, time off requests, data collection (e.g. Hand Punch), FMLA and labor allocation.

Visit ADP Marketplace to learn more about Synerion Agile and Synerion Enterprise

Synerion Agile Workforce - <https://apps.adp.com/apps/29165>

Synerion Enterprise Workforce - <https://apps.adp.com/apps/44945>

The Value of ADP Marketplace

Get everything you need to manage your people better, from hire to retire. Say goodbye to siloed systems, and hello to powerful HR apps all in one place — connected to your ADP solution.

- Easy and secure
- Seamless integration
- Single sign-on



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