KRONOS FOR MANUFACTURING

Precor Streamlines Workflow Processes with Workforce Dimensions and Outlook Add-In

Challenges

Precor, a manufacturer of fitness equipment such as treadmills and elliptical machines, had been using a Kronos® workforce management solution to track time and attendance for its 700 employees. Employees clocked in and out at biometric timeclocks on site and logged in and out of the solution via desktop to submit time-off requests and view accrual balances. Such procedures interrupted workflow processes for employees, reducing productivity and engagement. Managers were using the solution in a similar way, leaving them spending significant time reviewing employee time, responding to time-off requests, and managing time-card exceptions, reducing their time overseeing production as they navigated in and out of the system.

Customer Snapshot

Manufacturer of Fitness Equipment

Woodinville, Washington

700 employees

PRODUCTS

Workforce Management Microsoft Add-In

Time and Attendance

Analytics

"When we saw the Outlook Add-In with Workforce Dimensions, we really liked it. Employees can use Kronos directly from Outlook without having to go to the application, and managers can access and manage tasks, such as time-off requests, more quickly. It's easy to use and saves our employees time."

Kim Abel

Payroll and Kronos Administrator

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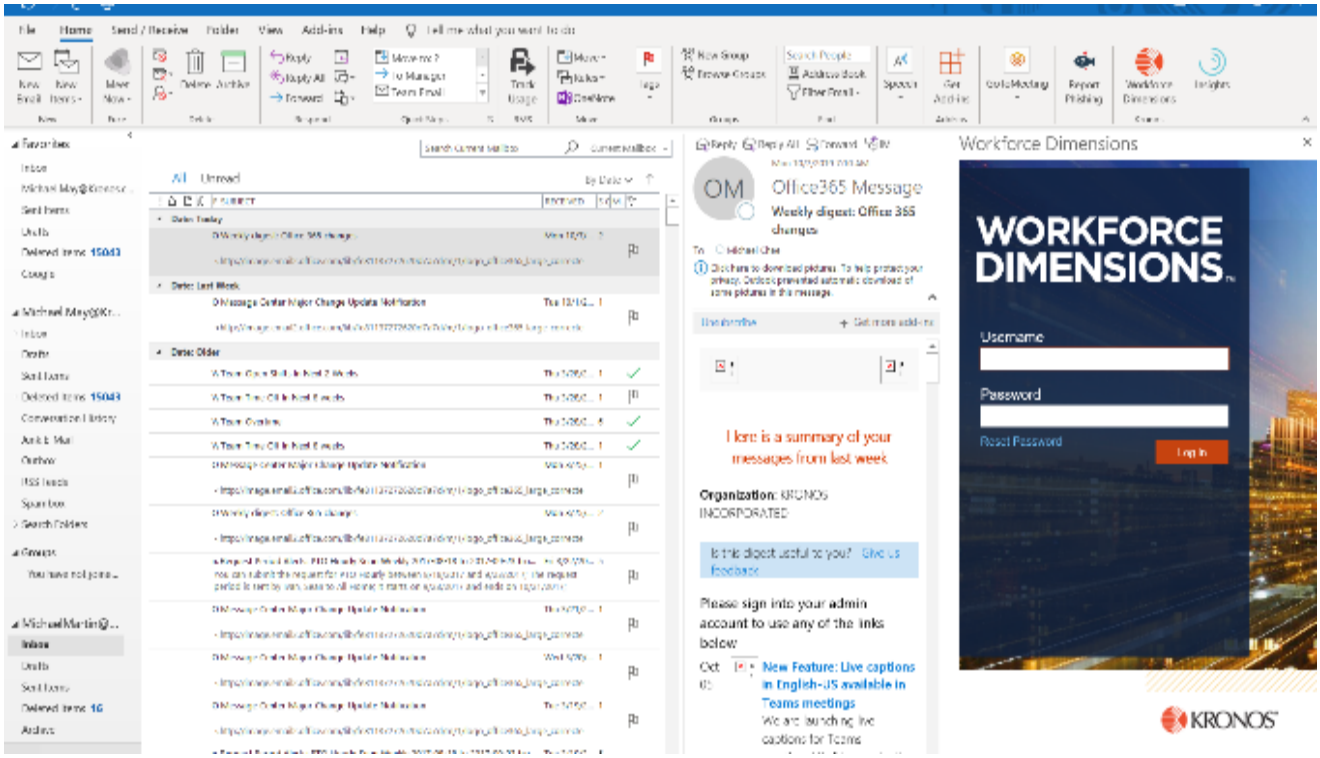
Precor needed a solution that could:

- Offer functionality to streamline managers' workforce management duties, such as reviewing time and attendance information and managing employee time off, in an easily accessible environment
- Create a better employee experience by offering the latest technology with a best-in-class user experience while allowing them to easily access their timecards

Solution

Precor became an early adopter of the cloud-based Workforce Dimensions™ suite from Kronos because the extensible platform enabled them to build a technology ecosystem — starting with the Microsoft Outlook Add-In. Using the integrated solution, Precor is able to:

Deliver a more streamlined workflow process for managers by leveraging access to Workforce Dimensions directly from Outlook:



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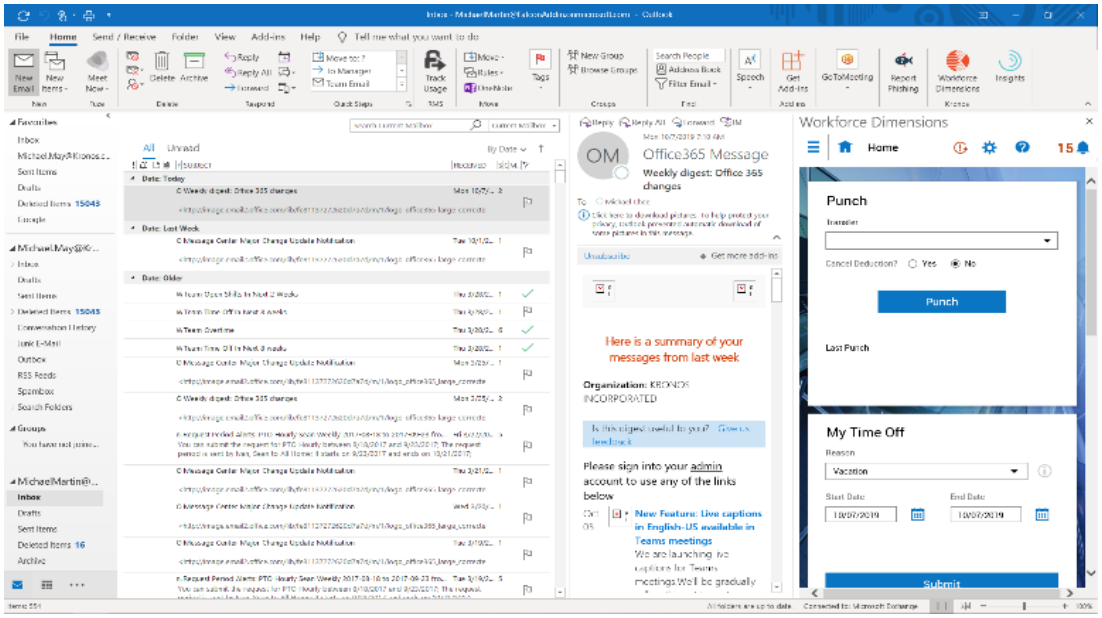
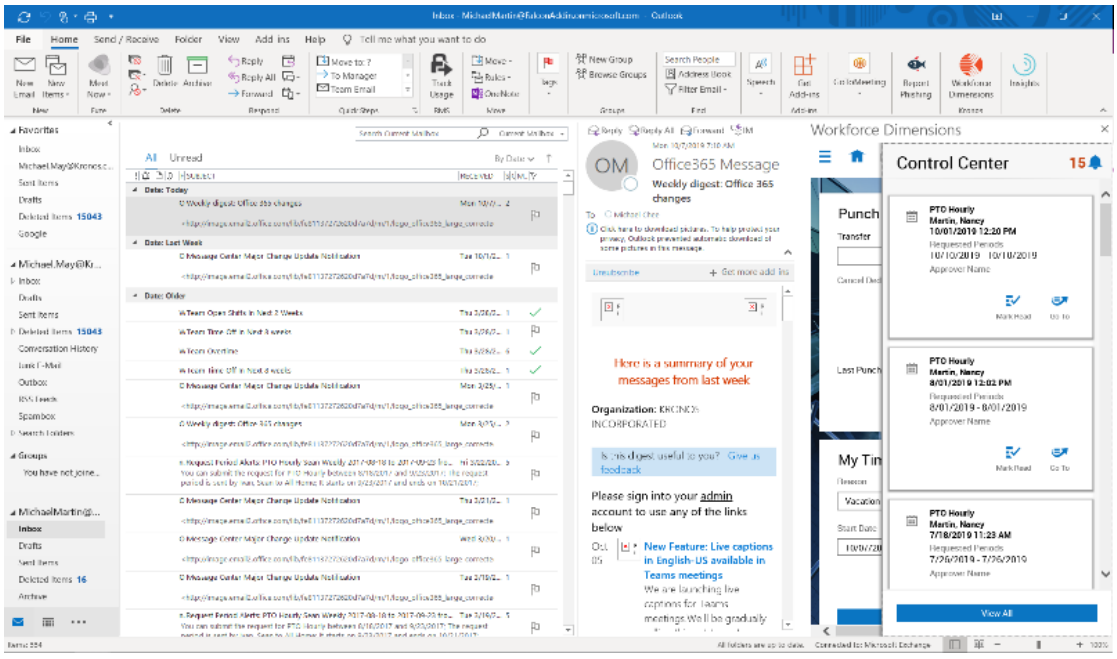
Create a better employee experience by making it easy for employees to clock in or request time off:



Allow managers to commit more time to strategic work by streamlining management duties such as reviewing time and attendance information and managing employee time off in an easily accessible environment:



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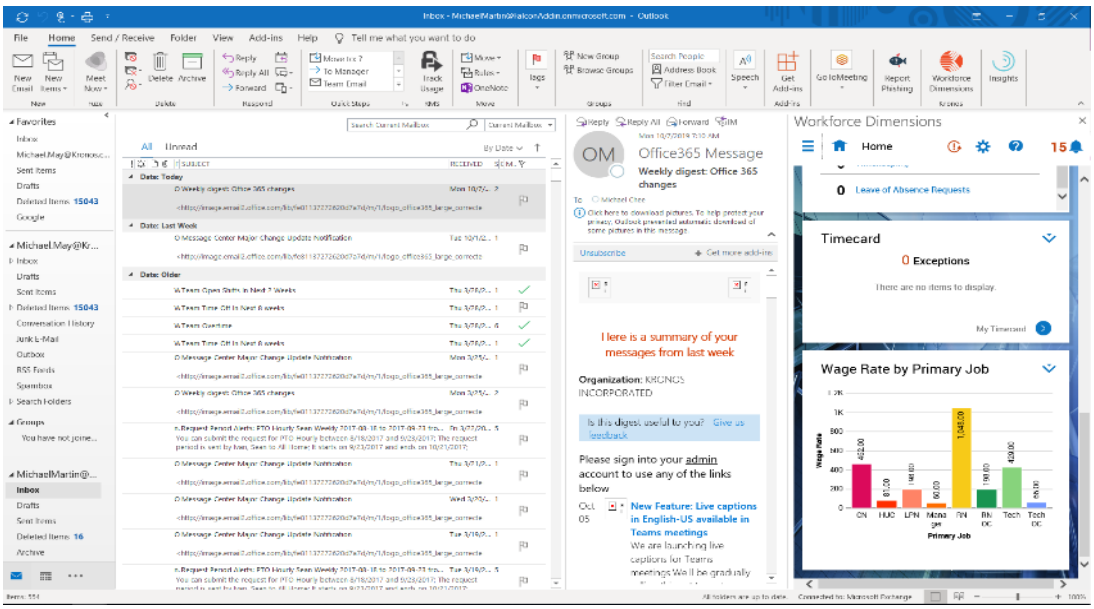
Provide managers access to labor data in a user-friendly, consumable format to enable better business decisions:



Results

Integration of Workforce Dimensions and the Outlook Add-In is streamlining Precor's workforce management processes. Employees can access the Kronos solution in Outlook to approve their timecards and request time off, and managers can quickly respond to requests through Outlook — resulting in a simple and seamless user experience, time savings, greater productivity, and enhanced engagement.

50% of users have found the Outlook Add-In to be somewhat to very helpful.*

55% of users say it has helped them reduce timecard exceptions.*

*Based on a survey conducted by Precor in September 2019 of 175 Precor employees.

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