



# VidCruiter

## Frequently Asked Questions

### How does VidCruiter's pricing work?

Our pricing is determined on a per-hire model. This allows more flexibility for clients as they can benefit from unlimited interviews, positions and users.

### Does VidCruiter offer a free trial?

VidCruiter does not offer free trials, however, qualified clients may be approved for a paid pilot.

### What are VidCruiter's key differentiators?

The convenience of being a one-stop shop for all your interviewing needs combined with unmatched customizability and award-winning support. With VidCruiter, you can accomplish what would typically require three or four different vendors, all in one powerful platform. Backed by a built-in, structured rating methodology, VidCruiter has all the tools you need to make the best possible hiring decisions in the most efficient and cost-effective way.

### Does VidCruiter work on any device?

Yes, VidCruiter works on any device.

### How long is the implementation roll-out?

Typical implementation varies by client size, products purchased, number of users and complexity. Some clients go live in two weeks while others take four months. In all cases, the VidCruiter team dedicates the resources necessary to make implementation successful.

### Can I customize workflow within VidCruiter?

VidCruiter is built on a fully customizable workflow engine. Our methodology is founded on recruitment process modeling, which means we help you customize your workflow to meet your exact requirements.

### What language(s) does VidCruiter support?

VidCruiter's platform can be translated in real time to any language to accommodate applicants from all over the world.

### How many raters can evaluate one applicant?

You can have as many raters involved in the interview process as needed. Conduct panel interviews with multiple raters at once, or simply have raters evaluate recorded interviews on their own time. VidCruiter is designed to facilitate collaboration.

### Does VidCruiter support all time zones?

VidCruiter is operational 24/7, 365 days a year in all time zones.

### Do we get a dedicated account manager?

All VidCruiter customers are supported by a dedicated customer success manager + 24/7 technical support for all applicants. We are proud to offer the best customer service in the industry.

## How do ADP® customers leverage the VidCruiter integration?

The turnkey integration is available on ADP Marketplace. Simply sign up and our team will reach out to begin the setup process.

## Which ADP platforms does VidCruiter integrate with?

VidCruiter is integrated with ADP Recruiting Management and ADP Workforce Now®. This includes both single sign-on for users and applicant data.

## About VidCruiter

The VidCruiter platform uses a combination of live and prerecorded video interviews, digital assessments and task automation to deliver the ultimate recruitment experience. Discover your candidates on a deeper level with the most advanced video interviewing software on the market. Go beyond the traditional resume with a full suite of recruitment solutions including an automated scheduler, digital skills testing and automated reference checking, VidCruiter is the perfect addition to your recruitment toolkit.

## Visit ADP Marketplace to learn more about VidCruiter

[VidCruiter Connector for ADP Workforce Now®](#)

[VidCruiter for ADP Recruiting Manager](#)

## The Value of ADP Marketplace

Get everything you need to manage your people better, from hire to retire. Say goodbye to siloed systems, and hello to powerful HR apps all in one place — connected to your ADP solution.

- Easy and secure
- Seamless integration
- Single sign-on



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