

# COMCAST BUSINESS

An award-winning portfolio of phone products designed for your business.

Comcast Business Voice Solutions



## Voice Lines

If you are a small business or just launching your company, you should consider Business Voice, Comcast's business voice line offering:

- Unlimited local and domestic long distance calling
- Voicemail
- Call management features like caller ID and call forwarding included
- The Business Customer Online Account Management, a unique self-service website giving you control and saving you time
- Call Forwarding Not Reachable to re-route all incoming calls to a predetermined location
- Advanced Calling features like Simultaneous Ring, Sequential Ring and Be Anywhere
- A mobile app that allows you to make and receive business calls from your mobile phone

We also offer basic lines for FAX, Point of Sale (POS) and alarms.

## Comcast Business VoiceEdge®

If you are replacing a PBX or just changing your system, this is a smart choice. You can focus on your business and not your business communications.

**With VoiceEdge,™ you get:**

- A hosted VOIP/Unified Communications solution
- Business voice continuity – don't miss a call even if disaster strikes
- Unlimited inbound, local and domestic long distance
- Voicemail anywhere
- Integrated business communications
- Easy call management and feature editing
- Fully managed by Comcast Business

It's perfect for companies with 5-1,000 employees.

## PRI Trunks

If you already have PBX equipment, PRI Trunks allows you to maximize your phone capabilities by connecting to your existing equipment. You won't require a separate line to handle each call since PRI allows multiple people to share up to 23 channels, or call paths, per PRI to communicate simultaneously. **PRI Trunks provide:**

- Direct inward dial (DID) and direct outward dial (DOD), eliminating the need for extensions or a receptionist to route calls
- Call detail records
- Destination unreachable so you can automatically re-route incoming calls in case of power outage or disaster
- Easy management. Add channels simply by placing a quick phone call.

PRI Trunks works well for organizations with 10 or more employees.

## SIP Trunks

Customers that want to maximize voice services on existing IP PBX system can turn to SIP Trunks. They are virtual voice channels, or paths, which deliver voice over an IP network to a designated end point.

**With SIP Trunks you can:**

- Use SIP connectivity between your IP PBX and their network, routing calls between them
- Easily manage your network and telecommunications through one provider, with one solution
- Purchase only the number of Concurrent Call Sessions needed and share them across multiple sites
- Increase by single increments as demand warrants

|                              | VoiceEdge™                          | Business Voice                      | Business Trunks                     |
|------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| Unlimited nationwide calling | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |                                     |
| Scalable                     | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Hosted, cloud-based solution | <input checked="" type="checkbox"/> |                                     |                                     |
| Standard calling features    | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Advanced calling features    | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| HD phones included           | <input checked="" type="checkbox"/> |                                     |                                     |
| Be Anywhere feature          | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |                                     |
| Works with existing PBX      |                                     |                                     | <input checked="" type="checkbox"/> |
| Built-in business continuity | <input checked="" type="checkbox"/> |                                     | <input checked="" type="checkbox"/> |

### The Comcast Network

No matter which Voice solution you choose, you will have the secure, reliable and scalable Comcast Network behind it. With over 185,000 national route miles of fiber, the Comcast network is the largest facilities-based last mile alternative to the phone company in the country.

### The Comcast Business Commitment

We take your trust in us very seriously. We know that Comcast products and services can be critical to your business success and we stand by them.

Our Comcast Business commitment includes 24/7 customer support via phone, web or onsite.

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BUSINESS**