

Workforce Dimensions and Crew

Features/Benefits

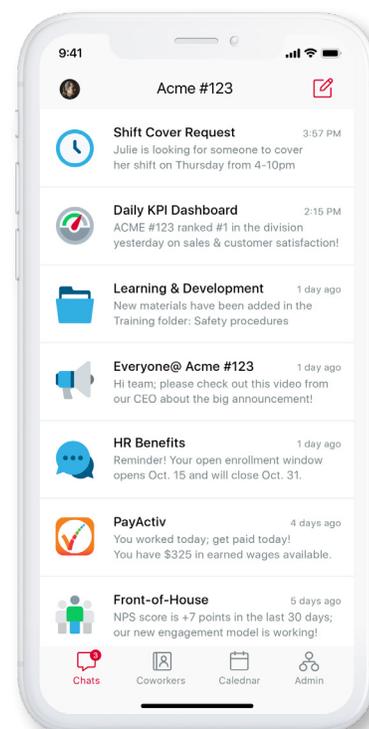
- » **Streamline company-wide communication** by enabling real-time communication between every level of the organization
- » **Improve retention** by reinforcing good behaviors using built-in recognition tools to highlight team members' accomplishments
- » **Increase staffing levels** by connecting your scheduling system directly to employees' phones so they can seek coverage and pick up open shifts with the tap of a button
- » **Raise the quality of work** by enabling employees to share best practices across teams and helping them connect the impact of their work to operating metrics
- » **Drive specific behaviors**, such as upselling or cross-selling, via contests and recognition tools

Every aspect of the **Workforce Dimensions™** solution — the underlying architecture, integration, user experience, functionality, data access, delivery, and support — is designed to help you optimize your people. Powered by the industry-first **Kronos D5™ platform**, Workforce Dimensions provides a breakthrough employee experience and an unprecedented level of operational insight into your workforce management practices. Whether your goals are to increase productivity, improve compliance, control labor costs, or achieve better business outcomes, Kronos® provides the technology tools you need to manage your workforce of the future, today.

As the enterprise leader in workforce management applications, Kronos understands the need for strong integrations between software applications. That's why we've built a robust developer portal with access to our API layer. The Workforce Dimensions Technology Partner program is designed to facilitate this interoperability and drive business results.

crew

Crew is a communication platform that helps operators increase sales and reduce turnover by creating more informed, engaged, and productive frontline teams. Crew with Workforce Dimensions arms those teams with real-time access to the resources they need to deliver exceptional results. Crew helps increase employee productivity, satisfaction, and retention by engaging team members with the critical information they need to do their work in a familiar and accessible way. Join the platform that operators of over 30,000 distributed frontline teams use to align their daily operations in real-time.



Frontline Communication

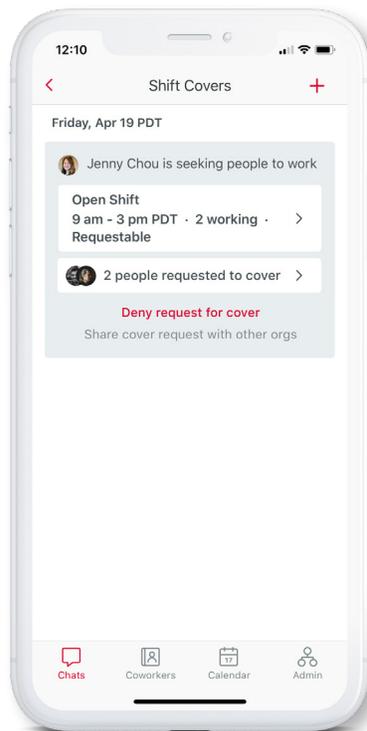
Without a solution like Crew, corporate communications regarding crucial information like policy announcements or sales and promotions might take weeks or even months to make its way to the frontline team members responsible for acting on them. This communication often happens inefficiently, through a complex game of telephone involving forwarded emails and printouts tacked to bulletin boards.

Culture and retention

Crew helps improve team culture and employee retention by providing a public forum for managers and team members to recognize one another for a job well done. Consistent and visible recognition has been proven to build morale and foster a strong team spirit, reducing the rate of turnover and reinforcing exemplary behavior on the job.

Shift Coverage

Improve staffing levels by combining the power of Crew’s shift-swapping engine with the Kronos scheduling solution that’s part of Workforce Dimensions. With Crew and Workforce Dimensions, frontline team members immediately have access to claim an open shift the moment it becomes available. They can confirm the coverage plan for manager approval with the tap of a button. Shift coverage has never been this fast and seamless.



Quality and consistency

Crew raises the quality and consistency of work across team member locations by providing frontline team members with mobile access to the latest training and policy documents. Crew also provides detailed reporting on the percentage of team members that have read the documents in a given location or region.

For more information, visit www.home.crewapp.com.



Workforce Innovation That Works™

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