



Deputy

Frequently Asked Questions

What is Deputy?

Deputy's workforce management tool simplifies employee scheduling, timesheets, tasks, and workplace communication for workers in the retail, QSR, and healthcare industry. The following modules are included in Deputy:

- Scheduling
- Timeclock
- Newsfeed/Communication
- Tasking
- Labor Compliance
- Mobile Apps (phone and tablet)
- Payroll rules engine
- Demand Forecasting
- PTO & Leave Management
- Training and Certification tracking
- Alerts & Notifications
- Reports & Analytics
- Custom Timesheet Fields (Field Data Capture)

What is unique about Deputy?

- Listed on the New York Time's 50 Future Unicorns list 2019
- Built for businesses in the retail, QSR, and healthcare industry
- **Labor Compliance Tools**
 - Predictive Scheduling Laws, CA Labor, Meal & Rest Breaks)
- **Advanced Scheduling**
 - Auto Scheduling (Build & optimal fill)
 - Demand Forecasting, Labor Planning
- **Best in class mobile solutions**
 - Kiosk App
 - Mobile App
- **Integrations**
 - Point of Sale, HR Management, Payroll

What data is sent from Deputy to ADP?

- Regular hours
- Overtime and double overtime hours
- Approved timesheet with pay calculations
- Shift Loadings (Tips, Shift Differentials, Shift Loadings)
- Paid Time Off

What data is sent from ADP to Deputy?

- Personal:
 - First Name, Last Name, Address, Email, Phone Number, Birthday
- Payroll:
 - Payroll ID, Location(s) employee works at, Hourly or Salary, Employee pay rate

What ADP Platforms does Deputy integrate with?

Deputy is available for both Run Powered by ADP® and ADP Workforce Now® clients. It can be installed from ADP Marketplace.

Existing Deputy customers who would like to connect their account to Run or Workforce Now are able to purchase the Deputy for Run and Deputy for Workforce Now connector apps that are also available in ADP Marketplace

What are the top benefits for a business using Deputy?

- Built for businesses in the retail, QSR, and healthcare industry
- Reduce time spent scheduling by up to **80%***
- Reduce labor costs by up to **10%***
- Minimize labor compliance risk exposure (Predictive Scheduling, Meal & Rest Breaks, CA Labor)
- Reduce unplanned overtime by up to **50%***
- Reduce turnover by up to **20%** with better communication and engagement *
- Reduce time spent approving and running payroll by up to **90% ***

Use Deputy's ROI Calculator for estimated savings: <http://hs.deputy.com/amer-roi-calculator>

How does Deputy integrate with ADP Run and Workforce Now?

- **Employee Sync**
 - Sync employee scheduling and time tracking with ADP payroll. As new employees are hired and on-boarded in ADP, they will be invited automatically to Deputy so their employees can be scheduled for shifts, eliminating the need for double data entry.
- **PTO Management**
 - See up to date leave balances in Deputy (info pulled from ADP) – allowing for easy visibility into PTO and other leave types when scheduling.
- **One-Click export to ADP payroll**
 - Real-time payroll integration from Deputy is fully optimized to integrate with Run Powered by ADP® and ADP Workforce Now® allowing for efficient and accurate payroll without having to download or upload files or spreadsheets.

How do I purchase a Deputy application on the ADP Marketplace?

- Step 1:** Search for Deputy in ADP Marketplace
- Step 2:** Review listing
- Step 3:** Purchase the correct Deputy listing

How do I contact ADP Marketplace Support if I am having trouble purchasing Deputy?

- Email: adpmarketplace@adp.com

How do I contact Deputy support if I am having trouble implementing and using Deputy?

In addition to working with your dedicated Deputy Specialist, you will also have access to the following:

- Phone: 855.633.7889 – Option 2
- Live Chat: 24x7 in-app support (bottom right icon)
- Email: experience@deputy.com

Deputy is the ultimate cloud-based workforce management solution that makes it easy to schedule employees, manage time and attendance, track performance, and improve workplace communication. With dedicated apps for iOS and Android, Deputy empowers a world of mobility, integrates with ADP for payroll and a wide range of POS, and HR systems, and transforms the way businesses operate, by saving time and optimizing resources. Thousands of businesses across a variety of sectors use Deputy to help manage and schedule their employees. Our solution is currently used in retail, hospitality, food service, and healthcare. For more information visit: www.deputy.com and follow @DeputyApp on social media.

Visit ADP Marketplace to learn more about Partner/Solution

<https://apps.adp.com/en-US/apps/98199/deputy-for-adp-workforce-now>

* Based on Deputy internal data



The Value of ADP Marketplace

Get everything you need to manage your people better, from hire to retire. Say goodbye to siloed systems, and hello to powerful HR apps all in one place — connected to your ADP solution.

- Easy and secure
- Seamless integration
- Single sign-on

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