

# SignNow Frequently Asked Questions

### Which document formats does signNow support?

signNow works with the most widespread and frequently used formats including .doc, .docx, .pdf, .txt, .png, .xls, .xlsx and more.

### Which industries choose signNow?

signNow is key to digitally transforming businesses in all industries. We can offer many use cases across industries such as government, health care, law enforcement, education, staffing, insurance, technology, science, real estate and more.

#### Are signNow's e-signatures legally binding?

signNow operates according to the U.S. eSignature Act of 2000 (U.S. Federal Act) and the Uniform Electronic Transaction Act (UETA) and is considered a certified and trusted software solution.

### Are signNow's e-signatures secure?

signNow is compliant with ESIGN authentication and protection requirements. We operate according to SOC 2 Type II certification, which means we guarantee compliance with industry standards for protection, continuity, availability and system confidentiality.

### Is signNow available around the world?

Yes. signNow is used all around the world, with documents being sent and signed in hundreds of countries.

### Why use signNow?

signNow is trusted by over 110,000 professionals at more than 30,000 companies. signNow offers exceptional ease of use to both document senders and signers, all while adherence to strict security and compliance standards.

### How do I know signNow is the right e-signature solution for me?

signNow keeps businesses moving forward by automating even the most complex e-signature workflows. It offers enterprise-level features for much less, such as template customization, bulk invites, request payments, create freeform invites, and so much more. Every document you sign or send with signNow is unique and encrypted.

### What if I need to integrate signNow into my app?

No problem. signNow's powerful API can easily be integrated into your custom apps, websites or systems of record. Users can sign and submit documents within your environment using the intuitive signNow tools.

### Can I use signNow on a mobile device?

Absolutely. signNow's mobile apps for both iOS and Android allow you to sign documents and collect esignatures in seconds on the go or offline.

### How do I get started with signNow?

Check out <u>our listing on ADP Marketplace</u>. Once you purchase signNow, you can access it from your My Apps page.

### About signNow

signNow offers an award-winning e-signature solution used by millions of people worldwide to edit, sign and send documents on any device. According to G2 survey data, users rate signNow ahead of competitors (over 90% of approval rates) in key categories, such as Secure Authentication, Workflow Setup, Regulatory Compliance, and Performance & Reliability. signNow leverages security compliance with optimum usability.

## Visit ADP Marketplace to learn more about signNow

http://marketplace.adp.com/signNow

## The Value of ADP Marketplace

Get everything you need to manage your people better, from hire to retire. Say goodbye to siloed systems, and hello to powerful HR apps all in one place — connected to your ADP solution.

- Easy and secure
- Seamless integration
- Single sign-on





ADP, the ADP logo, and Always Designing for People are trademarks of ADP, LLC. Copyright © 2020 ADP, LLC. All rights reserved.

The information in this document was prepared by signNow and signNow is solely responsible for its accuracy and completeness. ADP makes no representation as to the accuracy or completeness of any information contained herein.