

123NET PROVIDES ENTERPRISE DATA CENTER, NETWORK & VOICE SERVICES TO MICHIGAN BUSINESSES



PHONES

YOU HAVE OPTIONS...

123Net has more than 10 years of experience in VoIP deployments providing industry leading network and voice services with the service and support your business needs.

Unlike a traditional phone system, 123Net manages the delivery of the Hosted PBX over our robust network and moves the PBX from your office to our Tier 3 2(N+1) data center. This includes built-in redundancy and a service level agreement guarantee of 99.99% uptime.



POLYCOM VVX 300



POLYCOM VVX 410



POLYCOM VVX 500



POLYCOM VVX 600

	BASIC	PREMIUM	CALL CENTER
Queues	No	1	Unlimited
Ring Groups	1	5	Unlimited
Interactive Voice Response	1 Menu	Unlimited	Unlimited
Toll-Free (Usage Rates Apply)	Yes	Yes	Yes
Calling Plan (US 48)	Unlimited	Unlimited	Unlimited
Available Phone Models	VVX 300	VVX 410, 500, 600	VVX 410, 500, 600
SoftPhone	No	Yes	Yes
Overhead Paging	No	Available	Available
User Control Panel	No	Yes	Yes
Max Number of Phones	20	Unlimited	Unlimited
Install	Self*	Included	Included
Training	Online	On-site	On-site
Call Center Analytics	No	No	Yes
Parking	No	1 Lot & 8 Spaces	Unlimited Lots & Spaces
Voicemail	Yes	VM to Email	VM to Email
Call Recording	No	No	Yes
Admin Portal Access	No	No	Yes
Analog Telephone Adapter	No	No	Yes

*One Time Installation Service Fee is Available

OUR NETWORK

FIBER

- Up to 100 Gbps Circuits (99.99% SLA)
- MEF Standards to Deliver Carrier Class Metro Ethernet Solutions
- Designed to Deliver Ultra-Low Latency Connectivity
- Custom Diverse Entrance Builds Available
- 3500+ Fiber Route Miles
- Dark Fiber Solutions

FIXED WIRELESS

- Up to 10 Gbps Speeds (99.99% SLA)
- 55+ Wireless Point of Presence (PoP) Sites Across Michigan
- 128-bit AES Encrypted Data Transport
- Primary & Backup Connectivity for Dedicated Internet & Ethernet Services
- Emergency / Short-Term Deployments
- Campus Wireless Solutions
- Temporary Fixed Wireless Solutions (Events / Construction Site)

DATA CENTERS

- All Data Centers are SSAE-18 SOC2 Type II / SOC3, HIPAA & PCI-DSS Compliant
- 2(N+1) Power & Cooling Configuration Available
- Data Center Power (100% SLA)
- Up to 30 kW Available per Rack
- 20 MW Capacity Dedicated Substation
- Carrier Neutral Facilities
- Multiple Fiber Entrances
- Cabinet Spaces, Cages & Custom Suites Available

FAST FACTS

FOUNDED:

1995

CORPORATE:

24700 Northwestern Highway
Southfield, MI 48075

WEST MI OFFICE:

400 76th Street SW, Suite 12
Byron Center, MI 49315

PHONE:

888.440.0123

WEBSITE:

www.123.net

LEADERSHIP:

Daniel Irvin, President & CEO
Ryan Duda, CTO
James Kandler, COO

NUMBER OF EMPLOYEES:

150+

MARKETS SERVED:

All of Michigan

DATA CENTERS:

(3) Southfield, MI
(1) Grand Rapids, MI
100,000+ sq ft of Colocation Space

FIBER ROUTE MILES:

3500+ Miles

UPSTREAM PROVIDERS:

CenturyLink, Cogent, Comcast, GTT, Hurricane Electric, NTT Communications, PCCW Global, Tata Communications, TeliaSonera, XO / Verizon, and Zayo

CARRIERS:

123Net, ACD, AT&T, CenturyLink, Clear Rate Communications, CMS Internet, Cogent, Comcast, Crown Castle, D&P Communications, Daystarr, Everstream, Lightspeed, ManagedWay, Merit, Spartan-Net, TeliaSonera, US Signal, Windstream, WOW!, and XO / Verizon

TRUSTED BY LOCAL MICHIGAN CUSTOMERS AND OVER A DOZEN

