



Direct Billing Services



Billing individuals directly to collect premiums or other payments is often highly customized and can be complicated to manage. What you need is a Direct Billing solution to simplify the management of these payments. Let Benefit Resource: an Inspira Financial Solution (BRI) manage this process so you can focus on more pressing business needs.

How it works

From premium payment detail to copies of participant communications, we have it all covered.

- **Step 1. Distribution of notices.** BRI will generate and distribute all letters and other applicable notices to participants using a schedule determined by the employer (e.g., monthly).
- **Step 2. Payment collection.** Participants can pay their bill online via ACH, debit or credit card, or by mailing in a check. Payments will be distributed to the employer on a monthly basis.
- **Step 3. Reports.** Payment detail, billing history, census, receipts and current status reports are available 24/7 through our secure online COBRA Employer Portal.

Commitment to Service

BRI assigns every client a dedicated specialist who will provide direct answers and expertise about your plan and the self-service tools at your disposal. Your specialist is supported by other BRI experts, so you can rest easy knowing you will be well taken care of.

Direct billing flexibility

There are a variety of reasons Direct Billing may be necessary. At a high level, it occurs when you need to bill an employee or plan participant (usually for a premium) and are unable to collect the payment through payroll deductions. Common scenarios include:

- Retiree billing
- Employees on leave
- Employees with fluctuating schedules
- Part-time employees offered benefits
- Voluntary benefits

Configured to your unique needs: During the implementation process, we take the time to understand what scenarios you face to ensure a smooth data transfer and setup process. Additionally, we ensure your plan is compliant with national, state and local regulations and can administer State Continuation if needed.

⇒ Get started

BRI is an Inspira Financial Solution, a trusted provider of health, wealth, retirement, and benefits solutions that strengthen and simplify the health and wealth journey. For more information, contact your local Sales Executive or visit benefitresource.com