



Benefit Resource (BRI): an Inspira Financial solution

Frequently Asked Questions

Who is BRI: an Inspira Financial solution?

BRI: an Inspira Financial solution is part of Inspira Financial, a trusted leader in health, wealth, retirement, and benefits solutions that simplify and strengthen the employee experience. For more than 30 years, we've been helping employers streamline plan administration, reduce costs, and provide secure, convenient access to tax-free benefits.

What products does BRI: an Inspira Financial solution offer?

Our products include flexible spending accounts (FSA), health savings accounts (HSA), health reimbursement accounts (HRA), mass transit and parking commuter benefits, specialty/lifestyle accounts, and COBRA and direct billing administration.

What types of clients does BRI: an Inspira Financial solution work with?

We partner with employers nationwide, ranging from small businesses to Fortune 500 companies, helping them create seamless, compliant, and cost-effective benefit experiences for their employees.

What ADP® does BRI: an Inspira Financial solution integrate with?

BRI: an Inspira Financial solution has file-based integrations with ADP Workforce Now. The integration allows you to access all of tools you need (files, reports, documents, etc.) for pre-tax benefit administration. You securely access these tools via the [ADP® data connector](#) and single sign-on (SSO) process, which means you never have to leave your ADP platform. It's a one-stop shop that simplifies your pre-tax benefits management experience.

What is the Beniversal® Prepaid Mastercard®?

The Beniversal Card provides participants with universal access to pre-tax account funds, giving them one card for a convenient, seamless payment method for eligible expenses.

What is the claims processing window?

BRI: an Inspira Financial solution guarantees five-day claims processing using advanced Beniversal Card technology—delivering speed, accuracy, and efficiency for your employees.

What is the customer service support model?

Each client is assigned a dedicated Account Manager who offers personalized, one-on-one support. This ensures responsive service, and a trusted point of contact for all ongoing needs.

What is the employer administration site?

BRIWEB is the secure online portal for employers and participants to manage every aspect of their relationship and accounts with BRI: an Inspira Financial solution. It provides real-time access to tools, data, and resources that make benefits administration easier and more efficient.

How does BRI: an Inspira Financial solution integrate with ADP?

Once you subscribe to BRI: an Inspira Financial solution, you can purchase the connector for ADP Workforce Now®, which will sync your data. Upon completing the subscription, you can select BRI: an Inspira Financial solution from the My apps section of ADP Marketplace. That will automatically log you in to the BRIWEB employer administration site via a secure SSO.

What features are available for employers through BRIWEB?

BRIWEB is designed to streamline day-to-day administration. Features include:

- On-demand reporting with filtering and export options
- Centralized participant management to manage eligibility, elections, terminations, and demographic changes
- Online election management (open enrollment and ongoing enrollment options)
- Access to a comprehensive document and resource library

About BRI: an Inspira Financial solution

Founded in Rochester, NY in 1993, BRI: an Inspira Financial solution is a trusted third-party administrator specializing in technology-driven solutions for tax-free employee benefits and COBRA administration.

As part of Inspira Financial, a leader in health, wealth, retirement, and benefits solutions, our combined capabilities deliver a best-in-class experience for employers and employees alike. Together, we're simplifying benefits, empowering employers, and enhancing the overall employee journey.

Visit [ADP Marketplace](#) to learn more about [BRI: an Inspira Financial Solution](#)

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The Value of ADP Marketplace

Get everything you need to manage your people better, from hire to retire. Say goodbye to siloed systems, and hello to powerful HR apps all in one place — connected to your ADP solution.

- Easy and secure
- Seamless integration
- Single sign-on

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