



# ACA Complete<sup>SM</sup> by Trusaic

## Frequently Asked Questions

### How does my organization sign up for ACA Complete for ADP Workforce Now®?

Get started with ACA Complete through our [ADP Marketplace listing](#). Then, purchase the [ACA Complete Connector for ADP Workforce Now®](#) to integrate with your ADP® platform.

### How much does ACA Complete cost?

ADP Workforce Now clients can access ACA Complete pricing on our [ADP Marketplace listing](#). ACA Complete is charged per employee per month, subject to a monthly minimum.

### What are the main differences between Trusaic and other ACA compliance providers?

Trusaic provides extremely extensive ACA support. Our unique, fully administered ACA service model can result in dramatic time savings for your HR staff, generating more value for your dollar.

Trusaic sets up your monthly ACA compliance process for you. We retrieve, aggregate, clean, consolidate and validate the accuracy of your data monthly using our proprietary Workforce Analytics Machine (WAM) technology. WAM identifies data errors and anomalies that drive IRS penalties. WAM compares data from multiple systems to accurately determine which employees should receive offers of coverage. Clean, accurate data is essential to avoid triggering ACA penalties issued by the IRS.

### Does ACA Complete have an app?

Yes, the ACA Complete by Trusaic application is accessible via the web or through a mobile browser on a smartphone or tablet.

### What does the ACA Complete integration with ADP® do?

ACA Complete by Trusaic enables single sign-on for easy user access between applications.

### Which ADP platform(s) does ACA Complete integrate with?

ADP Workforce Now.

### Which industries does ACA Complete work with?

Trusaic's ACA compliance program can be successfully implemented for any industry. ACA Complete provides exceptional support for organizations with large, geographically dispersed, hourly workforces.

### What type of support comes with Trusaic's ACA Complete application?

ACA Complete is full-service ACA compliance service. Trusaic will manage the entire process from setup, to monthly monitoring, to annually filing with the IRS. Your dedicated ACA specialist will answer your questions.

### Will Trusaic represent our organization in an audit?

ACA Complete includes an audit defense assistance to IRS penalty notices and exchange notices. Organizations that have already received an IRS penalty notice, such as letters 226J or 5005A, can take advantage of Trusaic's penalty reduction service, which can either significantly reduce or eliminate the proposed penalty assessments.

## How long does setup take?

Depending upon the complexity of your organization, implementation can be completed within four weeks — sometimes faster.

## Once ACA Complete has been activated, what are the next steps?

You will be assigned an ACA specialist, who will schedule an implementation call to outline the ACA compliance process and answer your questions.

## About Trusaic

Trusaic is a software and services company that simplifies complex data and complicated regulations to give employers the information and confidence they need to bring their businesses to the next level.

Trusaic is a combination of the words “trust” and “mosaic.” Like a mosaic, data come in all shapes and forms, structured and unstructured. With complex government regulations, regulatory compliance and business intelligence necessitates accurate data you can trust.

We are proud to have earned a Net Promoter Score of “world class,” validating the service we provide to our clients. We strive to exceed our clients’ expectations by always getting regulatory compliance, data quality management and software done — and done right.

## Visit ADP Marketplace to learn more about Trusaic and ACA Complete

<https://marketplace.adp.com/aca-complete>

## The Value of ADP Marketplace

Get everything you need to manage your people better, from hire to retire. Say goodbye to siloed systems, and hello to powerful HR apps all in one place — connected to your ADP solution.

- Easy and secure
- Seamless integration
- Single sign-on

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