



# The Omega Story



Omega specializes in **consumer driven** health plan administration

**25 years of experience** in plan administration services

Omega represents over **500 commercial and public sector entities**

Currently serving over **250,000 employees & union members**

[omegabenefitstrategies.com](http://omegabenefitstrategies.com)

508-986-9359 | [benefits@omegabfs.com](mailto:benefits@omegabfs.com)



# Technology

## Consumer Data Exchange (CDEX)

Integrates your HRIS with Omega for seamlessly exchanging consumer data.

## SSO

Connect directly from your HRIS to Omega under the same login

## Mobile

Lets anyone manage their CDH accounts right from their phone



## Self Service Portal

Manage all accounts in one portal enabling easy navigation of content.

## Fully Secured

SSAE 16 SOC 1 type 2, Payment Card Industry Data Security Standard (PCI DSS) Level 1, and HIPAA certified.

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# Omega Employer Experience

**One-stop solution**  
for all consumer driven  
healthcare accounts

Auto-stacked accounts.  
85 –95% auto-substantiation



## **Stack Accounts on One Card.**

### **Health Savings Accounts**

Cash Account  
Investment Accounts

### **Health Reimbursement Accounts**

Diverse Plan Design Options  
Health Reimbursement Accounts

### **Flexible Spending Accounts**

Standard and Limited Purpose Plans  
Dependent Care FSA

### **Single Sign On**

### **Consumer Data Exchange**

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# Omega Member Experience



## Single Sign On

Same login  
Seamless transition

## Consumer Portal

Access to all accounts  
Quick and easy navigation

## Mobile App

Manage CDH accounts  
Check balances & submit claims

## Flexible Payment Options

One debit card for all accounts  
Make payments online

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# Manage Your Health Benefits on the Go



MOBILE  
APP DEMO



## Mobile App allows consumers to:

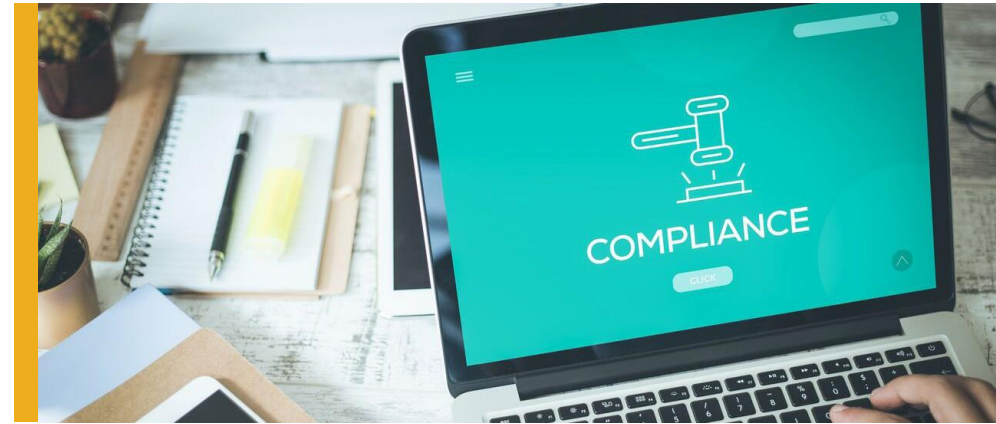
- › Use fingerprint login to access account(s) with ease
- › Check balances & account details
- › View 'Account Snapshot' to obtain key account info
- › Check claims requiring receipts
- › Submit claims for medical and dependent care FSA, HRA, transportation, tuition, and premium reimbursement plans
- › Snap a photo of a receipt and submit with a new or existing claim, or store in the device's camera roll for later use in claim filing
- › Initiate an HSA distribution or contribution
- › View HSA investment details
- › Scan a product bar code to help determine eligibility as a qualified medical expense
- › Access account funds to pay oneself or someone else, such as a doctor

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# Security



The trust that our employer and consumer customers place in us by choosing us as their administrator and storing their data on our platform is not something that we will ever take lightly. The Omega IT Infrastructure and Application Development teams employ the best available security technology and practices to keep your data safe.

- › **The Omega Platform** is SSAE 16 SOC 1 Type 2, Payment Card Industry Data Security Standard (PCI DSS) Level 1, and HIPAA certified.

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# Security Features

<b>Data Centers</b>	Tier 3 Data Centers for Production and Disaster Recovery SSAE 16 SOC 1 Type 2 Certified Security guards on location 24/7 Security cameras	Burglar alarms Biometrics required for access Access requires dual participation Separate locks on cage and racks
<b>Infrastructure</b>	World-class firewalls Intrusion Protection/Detection Data Leakage Protection IPBlocking by geography codes	Penetration tests quarterly Mobile devices do not store login credentials Passcode needed for mobile access
<b>Application</b>	.NET forms authentication Passwords are hashed with salt Role-based security Requires HHTTPS TLSconnection Configurable session timeout	System requires strong passwords with minimum length, mixed case, numbers, symbols, no repetition, and lockdown after failed attempts Multi-Factor Authentication available
<b>Data</b>	Full database encryption at rest and in backup Data in motion encrypted TLSData element encryption (passwords)	Multi-tenant data token certifies data access Card numbers tokenized SSN masking within forms

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# The Omega Value Proposition



**No set up fees**

**No annual renewal fees**

**No Plan Document fees**

**Omega Guarantee** – insures each PEO against loss on their medical FSA Plans, if claim payments exceed collected deductions.

**Improved User Convenience:** SSO, Data Exchange, Mobile Applications

**Stacked Accounts:** One Card and One Portal for all accounts

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