



EMP Trust HR

Frequently Asked Questions

What services do you provide?

We provide an HR platform with Employee Onboarding, Electronic Form I-9, and E-Verify with integrated Talent Acquisition and Management.

Do you support custom onboarding packages?

All onboarding packages are completely customizable based on your specifications and needs. By converting all your traditional paper forms to electronic ones, we allow you to create customized packages for every job position or location you do business in.

What services are included in your I-9 module?

Our I-9 solution allows you to manage, prepare, collect electronic signatures for, and audit I-9 forms to meet USCIS/DHS guidelines. It integrates with ADP Workforce Now® and can support remote hires.

What services are included in your E-Verify module?

As a certified DHS employer agent, our E-Verify software provides an end-to-end E-Verify process to submit cases, track the status of all pending cases, and manage TNCs (Tentative Nonconfirmations).

How long will implementation take?

Software implementation can take as little as two days, depending on the modules selected and the number of onboarding packages needed.

How much does the I-9 module cost?

The I-9 module's cost will scale based on the number of new hires in an annual period. (Billed monthly or annually.)

What countries do you operate in?

USA, Canada and various countries around the globe.

How do you provide a better onboarding experience?

We build great experiences for your new hires with branded corporate web portals, complete with your organization's logo, theme and culture.

We also provide information, content and new employee orientation. Videos and custom web pages provide new hires with important information based on their job, country, region, city and work location.

Do you support remote hires?

With our 100% cloud-based I-9 form and E-Verify software, you can hire remotely from any location by using a self-registered agent, the N3 Notary Network or the PAN Network.

What services will you provide if we have an audit?

Our audit assurance tools for compliance include full scans and an automated audit process for your legacy paper forms with suggestions for corrections and risk analysis from your historical data.

How much does the onboarding module cost?

The cost for the onboarding module will scale based on the number of new hires you onboard in an annual period. (Billed monthly or annually)

What languages do you support?

We currently support onboarding packages in English & Spanish. We can also upload your company policies in your language of choice if provided the necessary documentation.

What makes EMP Trust HR better than others on the market?

We build great experiences for new hires with branded corporate web portals complete with the organization's logo, theme and culture. We ensure compliance for Federal, State, and Local regulations with all required onboarding paperwork with electronic signatures. We also provide a fully Electronic I-9 and E-Verify with support for remote hire verification.

How are you integrated with ADP®?

The application integrates with ADP Workforce® Now to onboard new hires with real time integration. The System provides a 2-way synchronization from ADP as part of your set up process. New hire information is updated into ADP after onboarding completion.

About EMP Trust HR

EMP Trust HR provides human capital management (HCM) and talent management solutions and services for a global workforce. Our secure solutions help companies recruit and hire talent, complete new hire onboarding with electronic forms and comply with Labor, Immigration, and Export Controls regulations.

In addition, we provide Electronic Form I-9, E-Verify, Benefits Management, WOTC, Background checks, and integrations to ATS, Payroll, and Time & Attendance on a secure SaaS platform.

The Value of ADP Marketplace

Get everything you need to manage your people better, from hire to retire. Say goodbye to siloed systems, and hello to powerful HR apps all in one place - connected to your ADP solution.

- Easy and secure
- Seamless integration
- Single sign-on