

# Lattice Frequently Asked Questions

#### What is Lattice?

Lattice is a platform built for businesses of every shape and size to increase productivity, heighten engagement and boost retention.

People spend most of their waking hours at work — our goal is to make those hours better. Lattice works with teams across the globe to turn managers into leaders, employees into high-performers and companies into the best places to work.

#### What makes Lattice different?

Lattice connects performance management, employee engagement and career development into one unified people management platform. By connecting these solutions, delivering more actionable and rich insight, and improving the employee experience, Lattice enables companies to turn people strategy into business strategy.

#### What ADP solutions does Lattice work with?

ADP Workforce Now®

#### Can Lattice integrate with other applications?

Lattice is highly integrated across your entire tech stack — from identity management and core HR systems to the tools your teams use to get work done every day. Lattice integrates with tools like Slack, G Suite, Outlook and more to provide frictionless workflows for people management programs and tasks.

### Why should I consider Lattice for people management at my company?

Lattice is proven to drive strong business outcomes across your entire organization. According to a Lattice-commissioned study by Forrester Consulting on the total economic impact of Lattice, customers realize nearly 40% reduction in turnover due to increased engagement and productivity, thousands of hours saved completing and administering performance reviews, and more impactful use of HR investment dollars. These result in three-year benefits of \$3.5M, a 195% return on investment and a three-month payback period.

#### How customizable is Lattice?

Lattice puts you in control of how you configure and roll out your people strategy programs. Performance reviews, engagement surveys, competency matrices and more are all built with flexibility and scalability in mind.

#### Does Lattice support single sign-on (SSO)?

Lattice supports most IdPs via SAML 2.0 in addition to G Suite OAuth. With SCIM support for Okta and OneLogin, Lattice also enables automated user provisioning and deprovisioning.

#### What happens if an employee leaves the company?

If an employee is no longer part of your organization, their profile will be archived. The relevant data associated with that employee is retained in your Lattice instance and the user seat can be reallocated to a new employee.

#### How much does Lattice cost?

Lattice offers two core product packages with available add-ons for either package.

- Performance: \$9 per user per month
- Performance & Engagement: \$12 per user per month
- Grow (add-on): +\$3 per user per month

#### **About Lattice**

Lattice is a people management platform that enables people leaders to develop engaged, high-performing teams. By combining continuous performance management and employee engagement in one solution, HR and people teams get powerful, real-time analytics that lead to actionable insights turning managers into leaders, employees into high-performers, and companies into the best places to work. Based in San Francisco, Lattice serves over 1,900 customers including Slack, Postmates, Cruise and Reddit and is backed by Tiger Global, Shasta Ventures, Thrive Capital, Khosla Ventures, Y Combinator and Slack Fund.

## Visit ADP Marketplace to learn more about Lattice

## The Value of ADP Marketplace

Get everything you need to manage your people better, from hire to retire. Say goodbye to siloed systems, and hello to powerful HR apps all in one place — connected to your ADP solution.

- Easy and secure
- Seamless integration
- Single sign-on





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