



# Kazoo Employee Experience Platform

## Frequently Asked Questions

### What is Kazoo?

Your employees' experience matters. They crave meaningful work and human connection with their managers and peers. They seek real bonds built on a strong foundation of ongoing communication, clear expectations, growth opportunities, and impact. That's where Kazoo comes in. Putting Kazoo at the heart of your employee engagement efforts creates a high-performing, connected culture where all your employees can thrive — no matter where they work or the devices they use.

The Kazoo Employee Experience Platform brings recognition, performance management, and surveys into a single solution, all with your company's values, culture and core competencies at its foundation.

To read more about The Kazoo Employee Experience Platform, or to see it in action, please check out our data sheet or overview video in our ADP Marketplace listing.

### How does Kazoo integrate with ADP Workforce Now®?

When you integrate ADP Workforce Now with Kazoo, your employee data easily flows from ADP® into Kazoo via a secure one-way API integration.

Available for all Kazoo customers, the Kazoo integration for ADP Workforce Now integrates with ADP to sync your employee data in Kazoo. The integration pulls employee details (e.g, employee name, email, job title, etc.) from ADP Workforce Now and loads it into Kazoo. After an initial batch sync, data syncs at a regular nightly cadence.

### What data is shared between Kazoo and ADP Workforce Now®?

The Kazoo integration for ADP Workforce Now pulls over all standard HRIS fields, including but not limited to:

- Employee name
- Email
- Job title
- Status
- Department
- Location
- Country

In addition to the automated nightly syncs, you can also perform "quick syncs" for any key changes, such as adding a new employee or removing an employee from ADP Workforce Now.

### How do I know the sync was successful?

Kazoo's Import History dashboard provides an at-a-glance view of all your data syncs alongside a downloadable report. You can see the upload date, who performed the upload, the type of import (e.g., user, groups), and the current status of your sync. From there, you can quickly identify and troubleshoot any sync issues, e.g., duplicate information across your records or missing required fields.

### What if I'm already a Kazoo customer?

If you're already a Kazoo customer and looking to integrate with ADP Workforce Now, you can purchase the data connector from ADP Marketplace.

### **I've purchased the data connector. How do I get started?**

Once you've purchased the data connector, setup in Kazoo is easy. After you finalize your purchase, the Kazoo connector will appear in your "My apps" section of ADP Marketplace. From there, simply click on the tile and follow the prompts to provide consent and configure your data for integration.

### **I'm interested in becoming a Kazoo customer. How do I get started?**

To get started with Kazoo, simply click on the button in our ADP Marketplace listing and fill out your information. Once your form is received, a Kazoo sales representative will be in touch.

### **About Kazoo**

Kazoo delivers a more engaged workforce with everything you need to improve the employee experience in a single, powerful platform. Kazoo Performance features Goals and OKRs, Sync-Ups, Feedback, Check-Ins, and Talent Assessments designed to create alignment and ongoing conversations about priorities, employee performance, and development.

Join the hundreds of people-first companies who turn to Kazoo to help create a workplace where all employees can thrive.

**Visit [ADP Marketplace](#) to learn more about [Kazoo](#).**



## **The Value of ADP Marketplace**

Get everything you need to manage your people better, from hire to retire. Say goodbye to siloed systems, and hello to powerful HR apps all in one place — connected to your ADP solution.

- Easy and secure
- Seamless integration
- Single sign-on

ADP, the ADP logo, ADP Workforce Now, and Always Designing for People are trademarks of ADP, Inc. Copyright © 2020 ADP, Inc. All rights reserved.

The information in this document was prepared by Kazoo and Kazoo is solely responsible for its accuracy and completeness. ADP makes no representation as to the accuracy or completeness of any information contained herein.