Assembly

Frequently Asked Questions

What is a peer-to-peer recognition platform?

A peer-to-peer recognition program is a formalized structure put into place by management that encourages and allows employees to commend, recognize and appreciate one another regardless of their job title or place in a hierarchy.

How much does Assembly cost?

Assembly's integration with ADP Workforce Now® costs $5 per user per month for the software fee. If you add paid rewards, you can set up budget per employee per month. Earned points are redeemed at a 1 for 1 rate. This means a $5 gift card redeemed will cost you $5, as we make no money on the purchased paid reward.

If you already subscribe to Assembly, you can purchase the data connector for $1.80/user/month to share your employee data with ADP®.

Why is team engagement important?

Team engagement is important because it can not only lead to happier employees, it can also lead to increased productivity and profits, and lower turnover.

Does Assembly encourage continuous recognition?

Yes. We have life-cycle emails that prompt members to give recognition and digests that celebrate the top weekly recognition.

Does Assembly promote meaningful recognition?

Yes. We have tools that help encourage members to write meaningful recognition. We show a tip on what "meaningful recognition" looks like to offer an example. We also have admin tools to prevent posts that are too short, like a "thank you."

How long does implementation take?

It can take as long or as short as you'd like. It's very dependent on the depth of customization you'd like.

An admin can have Assembly ready to go in less than 2 hours by importing users from ADP®. Some customers like to take their time with our sales team to set up everything perfectly and that can take 1-7 days depending on availability.

What kind of customer support can I expect?

We have live, U.S.-based customer support via our chat support tool. We're also available for calls, emails and video calls here in the U.S.

Why choose Assembly?

Customers choose our software because of our:
- Full set of features, including:
    - Comprehensive search.
    - Comprehensive analytics.
    - Custom rewards catalog.
    - 100+ gift cards/charities.
    - Recognition wall.
    - Detailed reporting.
- Ease of use for employees and managers.
- Alignment on company/team core values.
- Competitive pricing.
- Outstanding customer service.

What does Assembly's typical customer look like?

We've found that our customers are ready to focus intentionally on their cultures and investing in their employees' happiness.

These customers are looking for ways to boost their manager-to-report relationships. They're also seeking ways to incentivize and encourage their employees to achieve more.

Our customers tend to range in size from 25 to 10,000 employees and represent a multitude of industries, including manufacturing, health care, technology, call centers, hospitality and more!

About Assembly

Our mission is to enable every organization on the planet to empower their employees with the resources, authority, opportunity, and motivation to do their work and achieve more.

We love helping our customers nurture and grow awesome workplace cultures. Assembly is based in Los Angeles, CA, and serves customers globally, including the U.S., Japan, Australia, UK, Mexico, India and more!

Visit ADP Marketplace to learn more about Assembly

The Value of ADP Marketplace

Get everything you need to manage your people better, from hire to retire. Say goodbye to siloed systems, and hello to powerful HR apps all in one place — connected to your ADP solution.

• Easy and secure
• Seamless integration
• Single sign-on

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