

# What you don't need when you're trying to meet the most important deadline of your professional life

#### New chiropractic clinic enjoys one of the many reasons MetroNet is the preferred provider of business communications services

Delays. They're the bane of any business, regardless of industry. However, the word takes on a more ominous tone when the grand opening of your chiropractic and pain management clinic is days away. Thankfully, Abundant Life Services turned to MetroNet for their business communications needs.

High-speed. Reliable. Great customer service. Easy installation. These are what Abundant Life Services needed from a business communications provider, which is exactly what they've enjoyed since using MetroNet's Internet and business phone service from day one.

"Even though every service provider, whether it's Internet, phones or cable TV, claims to provide simple, seamless installation, few actually do," said Abundant Life founder and owner Dr. Maudeline Ogoo. "MetroNet does what they say they're going to do. They arrived when they said they would, installed and tested our 100 Mbps Internet and phone services, and quickly proved why they're leaders in their field."

### A key MetroNet differentiator

MetroNet was founded almost 15 years ago to provide reliable, high-speed service with a primary focus—the customer. They knew that transporting customer traffic on a 100% high-speed fiber network was an integral component for optimally accommodating the communities they serve. While it's true that fiber optics are constructed of highly flexible glass, what many don't realize is that it's highly durable and has a use life much longer than the transmission media used by most of MetroNet's competitors.

To add to that, MetroNet Internet services are delivered symmetrically, which means upload and download speeds are identical—a true differentiator. Most offer fast download speeds, but far slower and, of course, less publicized upload speeds. And many customers don't discover this asymmetry until it's too late, like when they're sending their first large, cumbersome file. Industry: Health and Wellness

**Product Offering:** Fiber Internet Digital Voice

Locations: Indiana

To read more case studies see us online at <u>business.metronetinc.com</u>



And then there's the customer service.

"I've only had to contact MetroNet customer service once," continued Dr. Ogoo. "They were super friendly and had my service back up almost immediately."

In addition to chiropractic services, Abundant Life, located in New Castle, Indiana, conducts advanced testing and chronic pain and inflammation management for, among other conditions, cancer, heart disease, fibromyalgia and autoimmunity. They opened their doors in June of 2019, and already have a large, and very satisfied, clientele. In addition to serving Henry County, in which New Castle is located, they also serve the surrounding areas.

#### Worried about delays? Call MetroNet

For more information about how MetroNet's 100% all-fiber, symmetrical Internet access can help set your business up for high-speed success, visit business.metronetinc.com. While MetroNet provides the region's fastest, most reliable Internet access, they also provide an array of business voice services, multiple wide area network solutions, and a broad lineup of television and music services. And when any or all MetroNet business services are bundled together, their already affordable services become even more so.

If you'd like more information about Abundant Life Services and how they can address your specific chiropractic or pain management needs, check them out at <u>https://www.abundantlifechiropractic.com</u> They'd love to hear from you.

## METRUNET

Headquartered in Evansville, Indiana, MetroNet is a customer-focused company providing cutting-edge, 100% fiber optic telecommunication services, including high-speed Fiber Internet, full-featured Fiber Phone, and Fiber IPTV with a wide variety of programming.

Started in 2005, MetroNet's first fiber optic network was in Greencastle, Indiana, and since then we have expanded into 100+ communities throughout Florida, Illinois, Indiana, Iowa, Kentucky, Michigan, Minnesota, and Ohio. We are committed to bringing state-of-the-art telecommunication services to the communities we serve by delivering services comparable or superior to those offered in large metropolitan areas. This commitment not only means better internet, television and telephone options for our customers today, but our network is constructed with the capacity to continually provide additional products and services in the future.

Our commitment to our communities doesn't stop at bringing exciting new technology. We're also proud to have local retail stores staffed with friendly associates and technicians who actually live in the communities we serve. Our innovative store design allows customers to test drive MetroNet products at interactive kiosks, sign up for services, pay their bills, and much more.

#### MetroNet Corporate HQ

3701 Communications Way Evansville, IN 47715 business@metronetinc.com Tel: 855.769.0936

Learn more about MetroNet Business at business.metronetinc.com and on our social channels.

