

Features

Activate smarter business conversations with a full set of advanced features - all included.

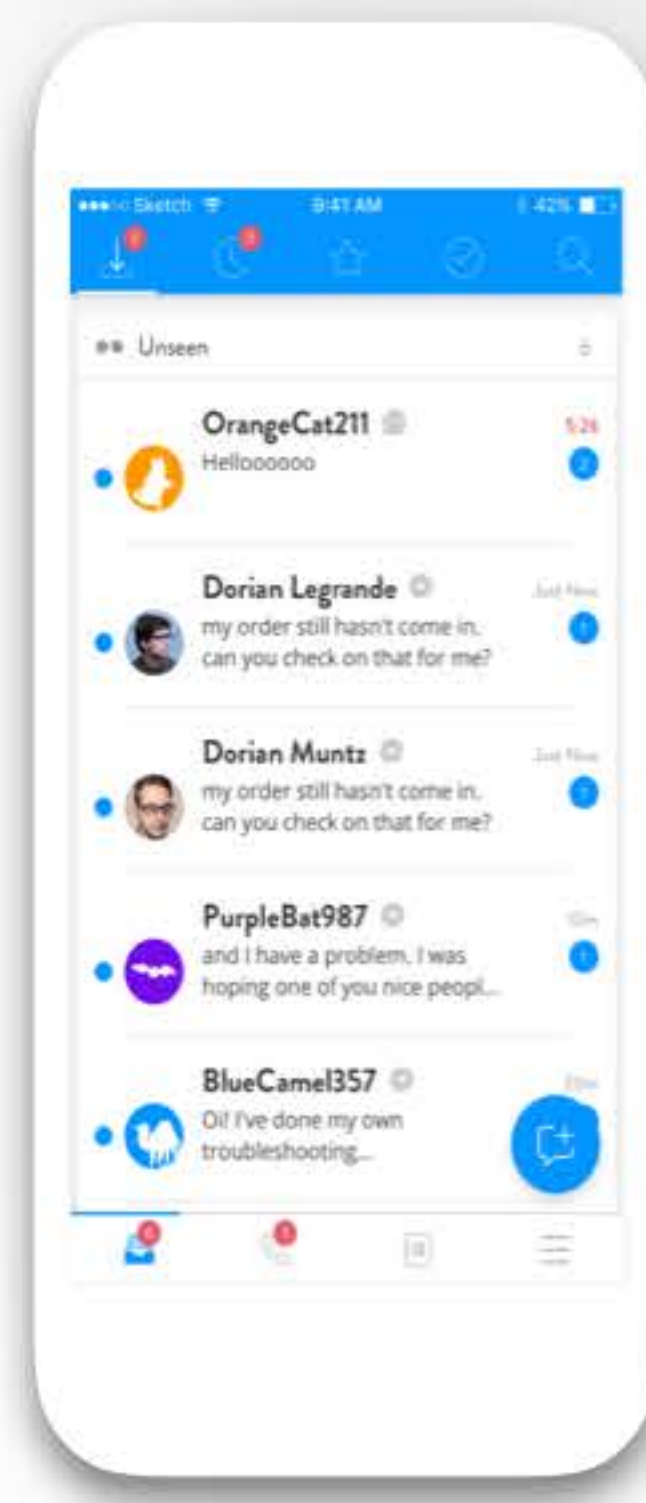


Messaging Features

- Live Chat Widget**
Enable live conversations right on your website with our widget integration.
- SMS/MMS**
Send and receive text messages and multimedia messages from your business phone number.
- Voicemail to Email Transcription**
Voicemail messages are converted into text, then sent via email or text message.
- Live Chat to SMS Handoff**
Continue a live website conversation by seamlessly moving it to text.
- Company Wide Messaging**
Message a specific person, a whole department, or the entire company all at once.

Mobility & On-The-Go Features

- Mobile App**
Call and text from your business number from anywhere you are.
- Mobile Twinning**
Your desk phone extension can ring on your mobile.
- Voicemail Transcription**
Listen to your messages right from your email.
- Remote Office**
Combine multiple offices under one phone system.
- Find Me/Follow Me**
Route calls to "follow" you on different numbers.



Calling Features

- Unlimited Calling**
US, Canada, PLUS over 20 international destinations.
- webRTC**
Make and receive calls right from your laptop, with no additional hardware required.
- Auto Attendant**
Customized welcome greeting to answer and route calls.
- Call Queue**
Route callers to the next available person.
- Call Routing**
Route calls to users, departments, or queues based on preestablished criteria.
- Ring Groups**
Calls can automatically ring to specific departments.
- Call Parking**
Place calls on hold & pick them up on another phone.
- Time Based Greetings**
Customized messaging for holidays or special hours.
- Extension Dialing**
Reach all users in your org, even other locations.
- Busy Lamp Field**
See who's on the phone via your phone display.
- Call Rejection**
Allows you to block incoming calls from specific telephone numbers.
- Call Waiting**
Get notified on a call when someone else is calling.
- Request Caller Name**
Have the caller announce who they are before you accept the call.
- Caller ID**
A visual display shows who is calling you.
- Conferencing**
Have a three way conversation - or more!
- Company Directory**
Find users' extensions by first and last name.
- Call Transfer**
Transfer calls to other users or departments.
- Consulted Transfer**
Announce the caller prior to transferring.
- Music on Hold**
Let your callers hear music or recorded audio.
- Call Recording**
Record calls as they are happening.
- Call Pickup**
Pick up a call from one extension on another.
- Speed Dial**
Use the line keys to enable one-touch dialing.
- Do Not Disturb**
Send all incoming calls directly to voicemail.
- Interoffice Paging**
Page the whole office or by extension.
- Call Forwarding**
Forward calls to another number or device.
- Voicemail**
Let users leave a message when you're unavailable.

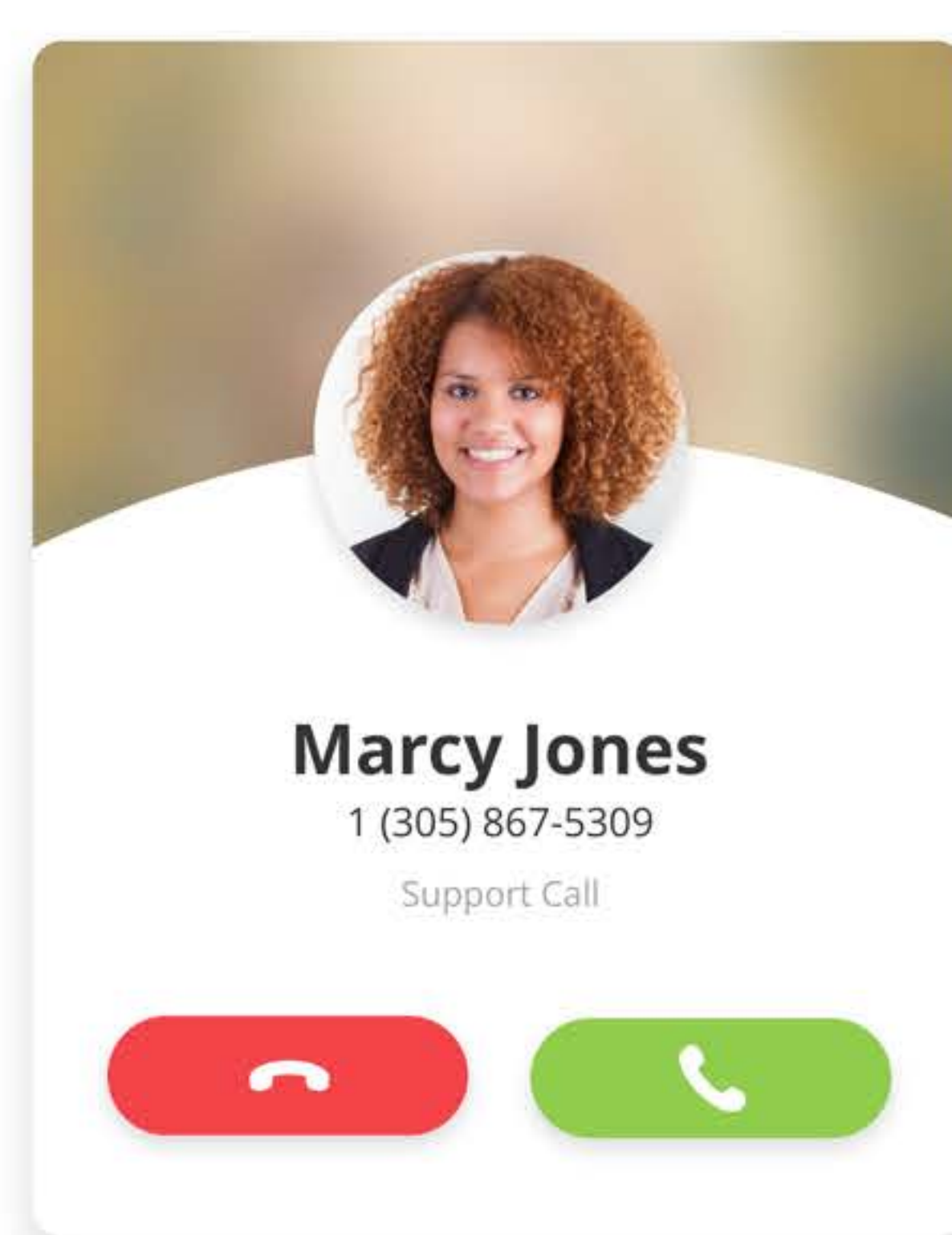


Stability Features

- Call Continuity**
Your service stays up, even if your internet goes down.
- e911**
Set an address where responders can send help.
- Fax Support**
Faxing services always on, even if the internet is down.
- Simultaneous Ring**
Ring on several devices so you'll never miss a call.
- Directory Assistance**
More accessibility so customers can reach you.

Phone Number Options

- Number Porting**
Keep your existing numbers - we'll port them for free.
- Fax Number**
Send faxes without tying up your phone line.
- Direct Number**
Get a new main office number from net2phone.
- Toll Free Number**
Sound more professional with a toll free number.
- Virtual Number**
Get numbers from 50+ countries and 300+ cities.



Management Tools



- Admin Panel**
Manage features & functions on users/ extensions.
- User Panel**
Users can customize their own options.
- Call Logs**
Call records for your account or specific users.
- Reporting**
Analyze your calling traffic and history.