



Kudos®

Frequently Asked Questions

What makes Kudos employee recognition different?

In Kudos, recognition is always center stage, with points and rewards being secondary optional. This ensures that your teams focus on the message of the recognition rather than on monetary rewards. Studies show that employees value recognition more than points and other rewards. Kudos clients also benefit from fast and easy implementation, as well as minimal ongoing time requirements from admins.

How does Kudos integrate with ADP®?

Kudos offers data connectors for [ADP Workforce Now®](#) or [ADP Enterprise HR®](#) via ADP Marketplace. To use the data connector, your organization must have an active, paid Kudos account. Once you purchase and configure the Kudos integration, all selected employees in ADP will automatically be synced to Kudos. Employees who join or leave your organization will automatically be updated in Kudos as well.

What kind of ROI can a recognition program like Kudos provide?

When compared to businesses with low engagement, those in the top quartile realize big improvements like 41% lower absenteeism, 70% less safety incidents, 17% higher productivity, 20% higher sales, and 21% higher profitability.¹

How Kudos received commendations?

Kudos has over 900 5-star reviews on G2 and won 19 awards at the 2020 G2 Best Software Awards, including Easiest to Use, Fastest Implementation and Best Usability.

Is Kudos secure?

The Kudos application is built with a focus on keeping employee information secure. Our servers are located in Canada and the U.S. and are hosted in a state-of-the-art SOC 2-certified infrastructure.

How can I send Kudos messages?

You can send recognition via the Kudos web application, mobile apps (Android and iOS), or via integrations including MS Teams, Outlook, Slack, and Google Chrome.

What types of recognition can I send in Kudos?

Recognition in Kudos is divided into four types: Thank You, Good Job, Impressive, and Exceptional. Each message can be accompanied by a personal note.

What languages is Kudos available in?

Kudos is currently available in English, Spanish, French, Arabic, Farsi, Portuguese, Czech, Greek, Polish, Simplified Chinese, and Japanese.

Can I provide my employees with company-branded or custom rewards?

Yes! Kudos has custom rewards functionality, making it easy for you to create a catalog of custom or company-branded items that your users can redeem.

Do I need to use points or rewards with Kudos?

No. Kudos makes it easy for organizations to run an employee recognition program with or without rewards and points.

How much are points worth in Kudos?

The value of points is completely customizable and are unique to every organization. When setting up Kudos with points, you decide what value to assign to points.

How many points do my employees get in Kudos?

The amount of points given to your employees is completely customizable. You can even turn off points altogether.

Can international employees or organizations use Kudos?

Yes! Kudos has clients in over 80 countries worldwide including multi-national organizations.

What kind of reporting does Kudos offer?

Kudos provides workplace culture analytics, system usage reports, manager dashboards for team-level reporting, and enterprise roll-up reporting. Enterprise Kudos clients can also make use of our team of data scientists to uncover new insights into organizational health.

About Kudos

Kudos is an HR technology company that has developed an online employee relationship and culture platform that serves mid-market and enterprise organizations in over 80 countries, across 24 verticals and in nine languages. Organizations are using Kudos to virtualize employee recognition, feedback, and organizational communications, as well as gain more insight into their people analytics. Kudos has been proven to reduce turnover, improve culture, and boost performance.

Visit **ADP Marketplace** to learn more about **Kudos**

¹State of the American Workplace. Gallup, 2017. <https://www.gallup.com/workplace/238085/state-american-workplace-report-2017.aspx?ays=n#aspnetForm>



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The Value of ADP Marketplace

Get everything you need to manage your people better, from hire to retire. Say goodbye to siloed systems, and hello to powerful HR apps all in one place — connected to your ADP solution.

- Easy and secure
- Seamless integration
- Single sign-on

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