

The international retail chain Rituals offers a wide range of cosmetics. Their philosophy is to transform everyday routines into meaningful moments. With over 600 retail locations worldwide, Rituals has chosen Quinyx as its Workforce Management software provider to streamline processes, improve productivity and employee retention through better scheduling and forecasting.



"At Rituals we aim to create meaningful moments with every single customer. This is why it is so important to schedule the right person, with the right skills, at the right time. With over 600 stores that becomes more and more of a challenge. To achieve this efficiency worldwide - we chose Quinyx as our main scheduling tool."

Goran Pavlic, Head of Retail Operations - Rituals



At a glance



Size: 2,000 employees



Geography: Global



Industry: Retail

Why Quinyx?

- Seamless integration to payroll
- Advanced forecasting
- Superior scheduling capabilities
- Mobile app / employees self-service

Return on Investment with Quinyx



12% reduced salary costs



Increased customer service



20%
Improved
employee satisfaction



80% Saved time on admin

