

Microsoft Office 365® Backup

Protect Mission Critical Data with Microsoft Office 365® Backup

Microsoft Office 365® Backup protects the email, OneDrive and SharePoint data essential to your business and extends the availability of that data well beyond Office 365®.

Benefits of Office 365® Backup:

- Assists with retention, recoverability and compliance requirements pertaining to your data stored in Office 365®
- Automated, fully managed protection for emails,
 SharePoint and OneDrive data
- Storage that exceeds Office 365® retention policies
- Meets compliance and regulatory requirements
- Allows your organization to refocus on their core mission while having full confidence that data stored in Office 365® is available when it is needed
- Ensures around-the-clock support 24/7/365 from U.S.-based support teams

Organizations That Need Office 365® Backup:

- Want to maintain ownership of the organizations' data stored in Office 365®
- Are concerned with accidental deletion and recoverability of important data and want the ability to recover files and folders with search functionality
- Want to keep employee files and emails accessible and protected during and after employee departure
- Understand the risk of external threats from malware, viruses, hackers, and ransomware
- Must meet compliance requirements for data retention and recoverability
- Want an easy, cost-effective, per user pricing for a managed service so they can stay focused on the mission of the organization

	Microsoft's Responsibility Learn more from the Office 365° Trust Center	Your Responsibility Together with SDV	
Primary Responsibility	Microsoft's Global Infrastructure	Your Office 365® Data	
	Uptime of the Microsoft Office 365Cloud Service	Access and control of your data residing in Office 365	
	Office 365® Data Replication	Office 365® Backup	
	DC to DC Georedundancy	Copy of your data stored in a different cloud	
Supporting Technology	Recycle Bin	Full Data Retention	
o,	Limited short-term data loss recovery (no point in time recovery)	Short-term and long-term retention and recoverability of data for regulatory compliance	
Security	Infrastructure Level	Data Level	
	Physical Security Logical Security App-level Security User/Admin Controls	Internal Accidental Deletion Malicious Insiders Employee Retaliation Evidence Tampering	
		External Ransomware Malware Hackers Rogue Apps	
Regulatory	Role as Data Processor	Role as Data Owner	
	Data privacy, regulatory controls, industry certifications, HIPPA	Answer to corporate and industry regulations	
	Sarbanes -Oxley	Demands from internal legal and compliance offices	



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Microsoft Exchange

	1 Week	1 Month	3 Months	1 Y	ear	2 Years	5 Years	7 Years
Active Exchange	In Office 365®*					Moved to archive**		
inbox or folder data	Retained and recoverable with Sky Data Vault Backup***							
Deleted Exchange items	Trash folder (90 days)			Recycle Bin 1 (14 days)	Recycle Bin 2 (30 days)	Permanently deleted		
	Retained and recoverable with Sky Data Vault Backup							
Employee leaves the	In Office 365® Recycle Bin Permanently deleted							
company, Exchange account deleted	Retained and recoverable with Sky Data Vault Backup							

Microsoft OneDrive

	1 Week	1 Month	3 Months	1 Year	7 Years		
Active OneDrive data	In Office 36	55®*		Permanently deleted			
Active Offedrive data	Retained and recoverable with Sky Data Vault Backup***						
Deleted OneDrive files	Recycle bin (90 days)			Permanently deleted			
	Retained and recoverable with Sky Data Vault Backup						
Employee leaves the	In Office 365®	Recycle Bin	Permanent	nently deleted			
company, OneDrive account deleted	Retained and recoverable with Sky Data Vault Backup						

^{*} If using Microsoft Office 365® Business Essentials or Business Premium, 50 GB of active data storage is available.

NOTE: This data is accurate as of January 2022.

^{**} If using Microsoft Office 365® Business Essentials or Business Premium, 50 GB of archive data storage persists as long as the subscription is active. If a user account or mailbox is deleted, after 90 days, the archive is permanently deleted. Admins must set up archiving rules, or end users must manually move items into the archive.

^{***} Active data is backed up on an ongoing basis (every 4 hours), and for seven years all restore points are maintained. Active data restore points more than seven years old will be deleted.



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Microsoft SharePoint

	1 Week	1 Month	3 Months	1 Year	7 Years
Active SharePoint data	In Office 36	5®**		Permanently deleted	
	Retained and recoverable with Sky Data Vault Backup***				
Deleted SharePoint sites & items	Recycle bin (90 days) Permanently				deleted
	Retained and recoverable with Sky Data Vault Backup				

^{*}If using Microsoft Office 365® Business Essentials or Business Premium, 1 TB of active data storage is available per OneDrive user and persists as long as the subscription is active.

NOTE: This data is accurate as of January 2022.

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Discover What's Possible with Sky Data Vault

Sky Data Vault collaborates alongside customers within all verticals and industries to manage and support cloud-based solutions designed to empower growth, improve efficiency and inspire success.

^{**} If using Microsoft Office 365® Business Essentials or Business Premium, 1 TB of active storage is available per SharePoint site collection.

^{***} Active data is backed up on an ongoing basis (every 6 hours), and for one year all restore points are maintained. Active data restore points more than one year old will be deleted.