Ooma®

Deliver awesome guest and employee experiences with Ooma hospitality cloud solutions.

Modernize to a highly reliable, managed and cost-effective cloud solution.
Reduce complexity by getting everything you need from one partner in a simple,
turnkey package including automated guest amenities, crystal-clear
voice communications, call center, internet, SIP trunking and POTS line replacement.

Phone Systems
Cloud-based voice communications that enable employees to serve guests from anywhere, on any device

Call Center
World-class customer service tools and modern analytics

Internet
Reliable broadband, fiber, or wireless service to meet guest, employee and business needs

SIP Trunking
Easily scalable, flexible billing and rapid deployment

POTS Replacement
Cost effective, all-in-one solution for life-safety emergency systems

Join the leading hospitality brands that use Ooma today.

Hampton Inn by HILTON™   SHERATON   Holiday Inn Express®   HOME2 SUITES BY HILTON®   Super 8 BY WYNDHAM

"We have used Ooma for over 4 years and have always found them to be a great solution for data and voice. We have incorporated them in almost every hotel we own and operate and happily recommend them to other management companies and businesses."

– Kunal Patel | IT Manager, IIG Hotels

Why leading hospitality brands choose Ooma:

- Property managers reduce operational complexity since one company—Ooma—provides phone service, software updates, maintenance and support.
- Fixed all-inclusive monthly pricing eliminates varying month-to-month costs.
- We can reuse existing infrastructure to help you capture additional cost savings.
- Automatic system updates mean you never fall behind in releases, features or functionality.
- Ooma cloud is fully redundant, constantly monitored and provides industry-leading 99.999% uptime (about 5 minutes of downtime per year).
- White glove deployment, dedicated Customer Success Heroes and 24x7x365 support is ready to help with even the simplest of requests such as phone system adds and changes.
- Ooma offers full-feature integration with 70 leading Property Management Systems (PMS).

**The Best Business VoIP Phone Service for 9 consecutive years**

Give guests a more personalized experience.

- **Welcome VIP guests** and loyalty members with special messages and offers.
- **Tailor messages** using guest profiles.
- **Enable guest-centric** wake-up call service, voicemail management, staff level E-911 notification, and call accounting.
- **Inform guests** of checkout procedures the day before checkout.
- **Promote** property amenities and events.
- **Notify affected guests** of anticipated service impacts in the event of a maintenance issue and retract unread messages when the issue is resolved.

Give staff the tools to deliver a great guest experience.

- **Provision multi-language** voicemail prompts and reset guest voicemail boxes.
- **Automate housekeeping / room status updates.**
- **Drive personalized call and internet pricing** based on guest type or group affiliation.
- **Post phone call, internet and minibar charges** back to guests.
- **Authenticate guests** on internet billing systems.
- **Notify staff** of VIP check-ins.
- **Bill back** third-party system usage.
- **Generate additional revenue** by delivering sponsored messages to convention guests.
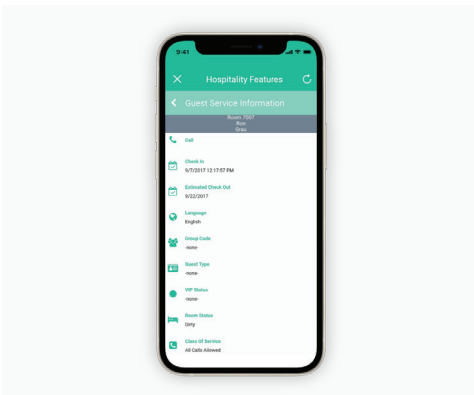
Mobile app empowers staff to provide impeccable service.

While on-the-go, staff can use the app to update room settings, including:

- Room status
- Minibar charges
- Wake-up calls
- Text-message light

- Class of service
- Do not disturb
- Name display
- Guest-centric information

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Call 1-866-747-6887 today to request a complimentary consultation.