

Get off to the right start with Microsoft 365 or Google Workspace

Onboarding services help teams deploy and navigate their Productivity Suite with an expert.

Did you know that many organizations are not realizing the full ROI of their Productivity Suite investment? That's because many aren't getting the training and support they need to fully benefit from all that the software has to offer.

The demand for Productivity Suite among SMBs moving to the cloud continues to rise with over 50,000 new small and medium-sized businesses signing up every month! But many take for granted that their new productivity suite is going to be easy to use, simply because it's in the cloud. The truth is that there can be a steep learning curve when moving to a new Productivity Suite. And, without the proper setup support for employees, adoption may never take off. That's why AppHelp's Productivity Suite Onboarding solution is one of the best ways to ensure you and your team get up to speed on your new productivity suite, on time and on budget.

So, what should you expect from an Onboarding session?

1. Learn from a real live expert

While some people enjoy learning on their own, most would prefer learning from an expert. In fact, a whopping [87%](#) of SMBs in a recent survey said they find learning a new software service challenging and would choose 1-1 training as the top method to learn how to use it. By investing in onboarding sessions for each of your team members, you can accelerate their learning and in turn, their productivity, with the tools and knowledge they need to be successful with their Productivity Suite, from day one.

2. Setup your software across devices with zero hiccups

For many Microsoft 365 or Google Workspace users, their new productivity suite includes both online and desktop components. This can be confusing for first-time cloud users who are accustomed to a desktop-only experience, not to mention trying to figure out how to setup it up on their mobile device. AppHelp's Onboarding services solve all of that. With experts to help you understand how the different parts of your productivity suite fit together, they can assist you with the installation of your desktop applications and equip you to do the same on your mobile devices with a Mobile installation guide.

WHAT TO EXPECT FROM AN ONBOARDING SESSION:

- Installation of desktop applications
- Productivity Suite User Portal review
- Quick tips on key apps
- Mobile installation guide
- Reference material



3. Get return on your Productivity Suite investment

Purchasing a Productivity Suite doesn't make your team more productive, using it does! By ensuring your team is equipped with the expertise, tools, resources and knowledge they need to understand the most relevant features and functionality you are helping your business gain in efficiencies and your team in productivity. By growing the business with state of the art software, you'll also be growing your talent by showing them how to best leverage the software to be the best they can be.

ABOUT AppHELP

AppHelp 'helps' businesses be more successful with their adoption and use of the latest in technology and cloud services. We ensure customers have the support they need to find, buy and use technology and software, giving businesses an easy and affordable way to address SaaS and IT needs, without having to own IT staff.

