



24/7 Network Management Service



We align talent, technology, and top-level processes to help your business have a reliable wireless network.

Benefits



Specialized Team

Nearshore talent experts in network engineering.



Process Optimization

Reduce your labor costs and gain operational efficiencies.



Zeengl: Analytics Management Platform

We integrate real-time data from all wireless routers and display critical information related to your wireless network performance. In addition, you will be able to monitor tickets, incidents, and service response times all in one place through a single pane of glass.

Some Of Our Numbers

Tickets per Month

2,500

Users

1,700

SLAs Achievement

99% avg

ZEENGL

By LinkAmerica

Zeengl is a real-time analytics platform that is part of our **Managed Services Solution**. It allows you to have real-time visibility of the managed service's performance, control your data plans, and monitor your network's performance through a single pane of glass.



Wireless Network
Visibility

SLA
Management

Set Up Speed
Threshold

Data Driven
Decisions

Site Score
Visibility

Zeengl will help you manage your wireless network better.

Real-time visibility of total
inventory of routers.

Network's speed in
general and in detail.

Current/historic
consumption of data.

Contracted service
performance vs SLA's.

Current/historic
number of incidents.

Rated sites where you
should focus to improve
network's performance.

Service Focus



Troubleshoot & Solve Request & Incidents.



Single point of Contact and Support.



Collect & Document Tickets.



Comply with the Aligned SLAs.



Build and Strong Relationship with our Customers.



Reports.

Service Offering



Contact Option

Single Phone, Single Email + Ticket Platform.



Service Schedule Offering

24 / 7 / 365 Monitoring & Service desk availability.



Automation

Process optimization through automation (Event detection / Incident generation / Notification)

For more information, visit
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