AVAYA OneCloud™
Experience Platform

Avaya's "Core + Four" Architecture

90% of Fortune 100 companies use Avaya*

Avaya is leading the transition to the "new work nucleus"

WSC Workstream Collaboration

CCaaS

Avaya Media Processing Core

UCaaS

CPaaS

Avaya is #1 in Contact Center**

Avaya enables 154K developers
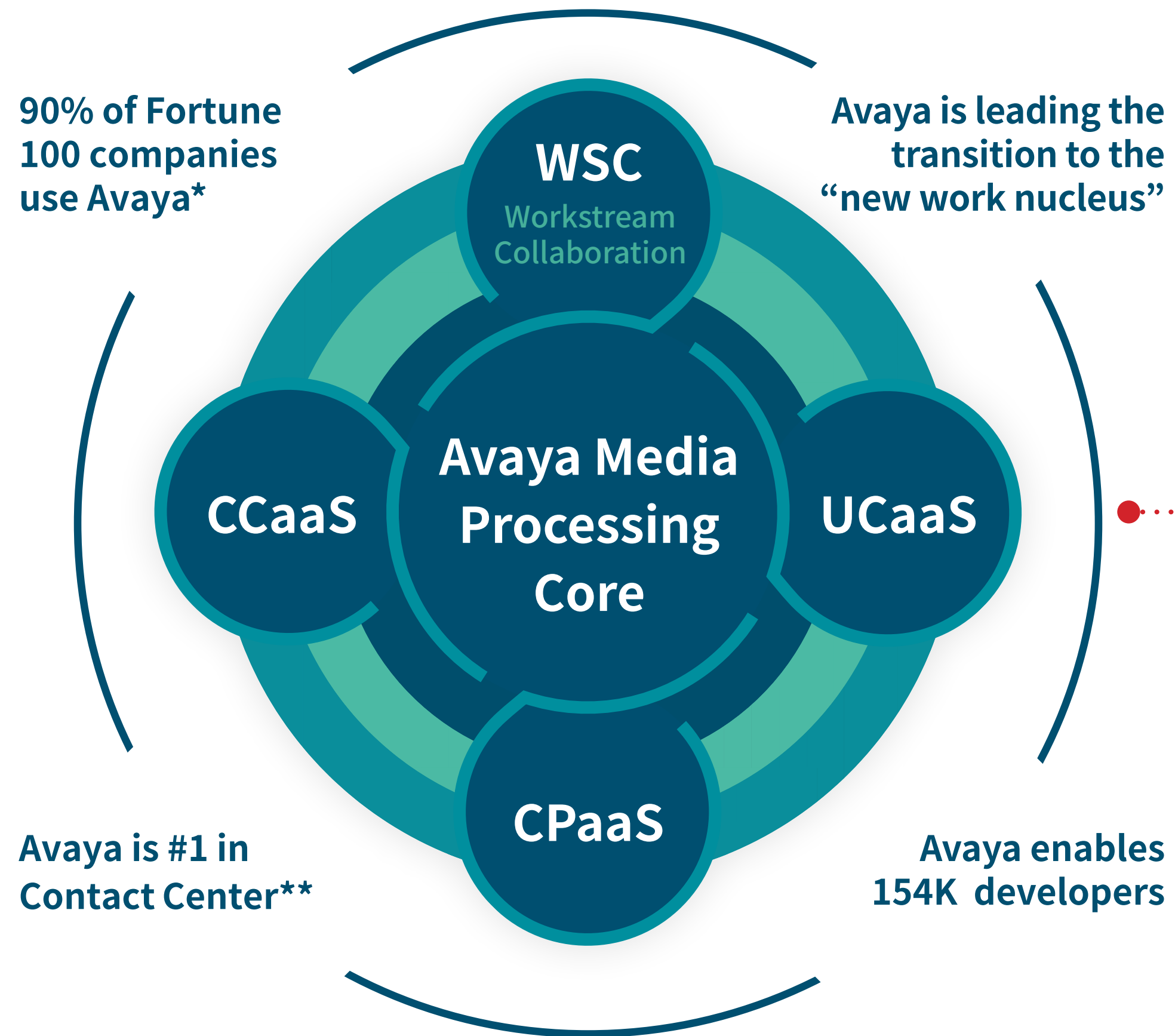
The underlying foundation for Avaya OneCloud's "Core + Four" platform architecture is the Avaya Media Processing Core which abstracts the media communications layer and moves media processing from edge devices to the cloud.

This enables Avaya's four industry-leading, proven technology portfolios of UCaaS, CCaaS, CPaaS, and Workstream Collaboration to act together as one — dramatically accelerating AI innovation by allowing the same technology to be used across all personas.

This approach also protects existing business investment by delivering layered innovation on top of existing assets to connect them with cloud capabilities.

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