

# ConnectLingua.ai

AI-Powered Live Voice Translation



AI-Powered Live Voice  
Translation



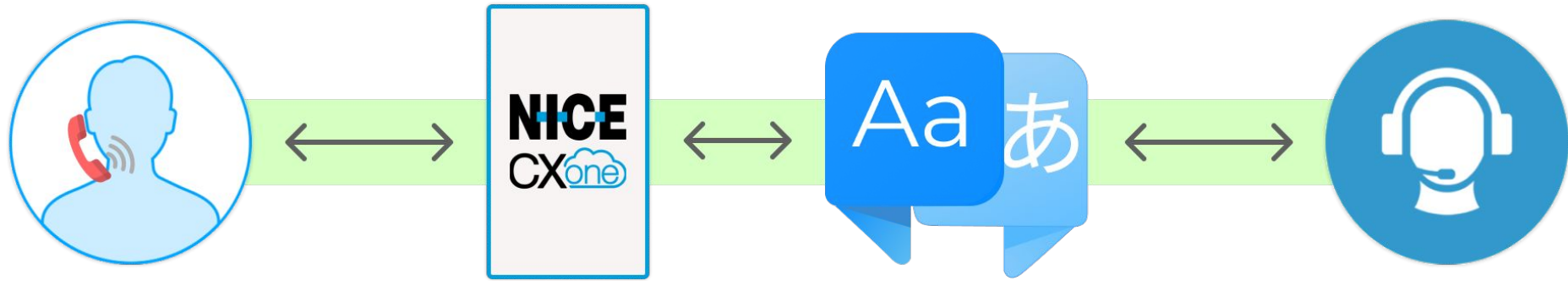
65+ Languages and  
90+ Dialects



Highly-Scalable On  
Demand



Pay-per-Use Cost  
Model



**Deployable with NICE CXOne Agent Assist Hub  
Custom Endpoint**

# How ConnectLingua Transforms Businesses

- Reduced Language Barriers
  - Eliminate the need to hire language specific agents or make caller wait for specialized agents.
- Improved Customer Experience
  - Agents are not required to transfer or conference the call with 3rd Party translation services as the solution is integrated end-to-end
  - Customers can communicate using the language of their choice
- Enhanced WFM Efficiency
  - Hiring can be focused more towards contact handling skills and streamlined to not require language specific skills
- Reduced Overheads
  - No Waiting Queues – Customers don't have to wait for specialized agents with language proficiency

# Agent Experience

