Electric IT Hub

Features	Value	Essentials	Pro
Employee Management			
Connect your HRIS Account	Seamlessly connect your HRIS account to ingest employee data and make it easier to manage employee changes	✓	✓
Security Dashboard	Access a single pane of glass into all devices under management and actionable insights to keep your devices in compliance with industry best practices		✓
Employee On and Offboarding	Automate employee on and offboarding with SaaS account creation and removal	✓	✓
Employee Groups	Set up employee groups and configure default settings and applications access for employee groups	✓	✓
Employee Profiles	Gain single point of visibility into all employees inclusive of assets that they are using and assigned applications	✓	✓
Device Management			
Desktop App	Electric's Desktop Application provides visibility into all computers in your organization, basic security information, and associated employee details		✓
Advanced Device Security	Advanced Device Security and Management software offers a centralized and consistent management of devices, policies and other configurations		✓
Automated Deployment of Device Management Policies	Automated deployment of device management policies to keep your company devices secure and compliant with industry best standards		✓
Remote Device Lock/Unlock	Administrators can remotely lock or unlock devices to keep them secure in the event of loss, theft or personnel changes		✓
Device Wipe	Administrators can remotely wipe devices to keep them secure in the event of loss, theft or personnel changes		✓

Device Procurement and Provisioning

Hardware Storefront	Seamlessly procure and deploy computers and accessories to your employees at the click of a button all within the Electric Hardware Store	✓	✓
Hardware Purchase History	Gain a consolidated view of all historical hardware purchases so that you can better manage future procurements	✓	✓
QR Device Returns to Electric	Streamline device returns via UPS with a no-box, no-label QR Code returns shipping program	✓	✓
Store Inventory at Electric	Let Electric store and manage any unassigned devices and support with deployment as needed to employees	✓	✓
Asset Management	Unlock total visibility: all hardware assets, owners, and locations centralized for seamless management	✓	✓

Application Management

Applications	Centralized view of all of your business applications including application administrators	✓	✓
Application provisioning and deprovisioning	Automate application provisioning and deprovisioning and enhance productivity, security, and compliance	✓	✓

Employee Support

Employee Center Experience: Helpful Links	Build an internal wiki for commonly used resources and create quick links for employees to access when they need information	✓	✓
Employee Center Experience: Support Requests	Enable your employees to submit IT tickets in one place. Tickets are routed to the appropriate internal stakeholder for resolution	✓	✓
Employee Center Experience: Gigawatt	'Gigawatt' allows end users to get help with IT issues and device information with the help of AI	✓	✓

Security Add-Ons
The following features can be added to both packages at an additional cost

Marketplace	Discover best-in-class security solutions via an embedded Marketplace that takes the guesswork out of knowing how to secure your company from cyber attacks	✓	✓
Endpoint Protection	Protect your company endpoints with a powerful Endpoint Detection and Response that is deployed and supported by Electric	✓	✓

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Email Protection	Protect your email and collaboration tools from phishing, spam, malware, account takeover and more. Deployed and supported by Electric	✓	✓
Network Protection	Modernize your network security with a fully cloud-based solution that enables safe and secure access to the internet and other cloud resources for your employees. Deployed and supported by Electric	✓	✓
Password Management	Safeguard your passwords and credentials, keeping your employees and your organization safe. Deployed and supported by Electric	✓	✓
Backup and Continuity	Secure your organization's most valuable data, including email and cloud storage backup and recovery. Deployed and supported by Electric	✓	✓
Security Awareness Training	Train your employees with the information they need to protect themselves and their assets from loss or harm. Deployed and supported by Electric	✓	✓
Cyber Insurance	Protect your business from cyber attacks, lawsuits, wire fraud, and more with recommended providers	✓	✓

⚡ Electric®