NoHo Hospitality Group

NoHo Hospitality Group speeds up onboarding with an appetizing solution from ADP® Marketplace partner, Harri

With more than 10 restaurant properties across New York City, Miami and Baltimore, NoHo Hospitality Group manages multiple payrolls for its expanding company. The group, which opened its first property in 2009, today has about 1,000 employees. As NoHo Hospitality Group grew, so did the complexity of workforce management. In 2013, that prompted the restaurant group to implement ADP Workforce Now®, ADP's cloud-based platform for payroll, human resource information, and more.

"Payroll presents special challenges for restaurants – from the 'tips rule' and getting the payroll right to managing all the compliance that goes with paying people," explains Kelly Perkins, NoHo Hospitality Group's Director of Human Resources.

Another area that challenges restaurants is onboarding new employees. Perkins notes, "HR was doing a lot of the heavy lifting in the process of getting new employees on board. There were many manual touch points that took time. We realized we had to find a different way, where some tasks that could be automated are."

Business Challenges

- HR and managers were spending too much time onboarding new employees
- The new-hire process had too many unnecessary manual touch points

Solution

Engage an Industry-Specific Onboarding and Talent Technology Solution that Connects With ADP® Services

NoHo Hospitality's strategy was to use best-of-breed solutions to help them run the administrative side of their business. "We have ADP for payroll because of their reputation as a top payroll service provider and the fact that they have the resources to support their products and services," says Perkins, who was a client of ADP at a previous employer. "We were also using Harri – a company that offers unique sourcing and onboarding solutions for the restaurant industry.

ADP Marketplace Partner:

ADP Client:
NoHo Hospitality Group, New York, New York

ADP Marketplace Vendor:
Harri USA, LLC, New York, New York

Business: Harri is an innovative, user-friendly solution that enables restaurants to source, hire, and manage talent.

Learn more about Harri now:
https://apps.adp.com/apps/88139

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One day our Harri rep told us about their cloud-based connection with ADP and how well it was helping restaurant clients to onboard their new hires. He said go the ADP Marketplace and get signed up."

Perkins visited the ADP Marketplace, purchased and downloaded the ADP-Harri connector app and found a solution that was truly integrated and easy to use.

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Apply an Automated Solution that Minimizes Human Touch Points

NoHo Hospitality Group licensed the Harri solution for onboarding and it does what Perkins was looking to do: solutions provided by both Harri and ADP are in sync. As Harri adds a new employee, NoHo Hospitality HR clicks on "send to payroll" and a new employee file is created in ADP. Result? Hiring and onboarding is accomplished much more quickly and efficiently than before.

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Perkins concludes, "Harri and ADP are true partners and their clients are beneficiaries of that relationship."

Build and manage a better workforce with Human Capital Management (HCM) app solutions from ADP's partners, like Harri. Easily manage your entire suite of products and apps through a secure, cloud-based HCM central hub – ADP MARKETPLACE.